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Statement of Cost of Activities planning and policy

For the Year Ended 30 June 2009

Actual 30-Jun-08 Cost of Services \$	Note	Actual 30-Jun-09 Cost of Services \$	Annual Plan 30-Jun-09 Cost of Services \$	Variance \$
	GROSS COST OF ACTIVITIES			
997,556	Resource Management Planning	1,260,431	1,260,471	40
761,781	Public Communication and Education	914,447	790,832	(123,615)
265,647	Regional Transport Management	589,014	487,174	(101,840)
882,183	Passenger Services Administration 1	1,954,738	878,914	(1,075,824)
2,907,167	TOTAL GROSS COSTS	4,718,631	3,417,391	(1,301,240)
	LESS REVENUE			
570,789	User Fees and Sundry 2	689,440	321,331	(368,109)
485,529	Grants and Subsidies 3	1,513,328	500,000	(1,013,328)
1,306,426	Target Fixed Environmental Rate	1,695,621	1,649,255	(46,366)
2,362,744	TOTAL REVENUE	3,898,389	2,470,586	(1,427,803)
544,423	NET COST OF SERVICES	820,242	946,805	126,563
7,623	CAPITAL EXPENDITURE	8,758	12,350	(3,592)

Variance compared to Annual Plan:

Expenditure

1. Expenditure relating to passenger administration activity was greater than forecast. This was due to the finalisation of the Whāngārei Bus Service contract taking place subsequent to the 2008-2009 Annual Plan being finalised, and increased transport-related works. The bus contract was renegotiated on a gross contract basis, with a contract cost of \$1.489 million, compared to a forecasted net cost of \$696 thousand included in the Annual Plan. The increased costs associated with the bus contract and transport-related works were offset by additional revenue from transport subsidies and user fees.

Revenue

2. Revenue relating to user fees and sundry was greater than forecast due to the receipt of additional funding from Central Government for aquaculture.

3. Revenue relating to grants and subsidy revenue is greater than forecast due to increased Land Transport subsidies received for transport related-expenditure, including expenditure relating to the Whāngārei Bus Service.

Resource Management Planning Overview

Council's four resource management planning documents are operative. These are:

- The Regional Policy Statement;
- The Regional Coastal Plan;
- The Regional Water and Soil Plan; and
- The Regional Air Quality Plan.

In anticipation of all the region's Councils agreeing to work together, the Northland Regional Council began an investigation into the feasibility of integrating regional and district plans into a single resource management planning document for Northland. This would result in a simpler, more streamlined process for the public, whilst retaining each Council's individual planning requirements. A feasibility study into developing the single planning framework for Northland started on 30 January 2009. The Regional Policy Statement was not updated due to the pending full review of the RPS.

Significant progress was made within the Whāngārei District towards developing an improved management regime for vehicles on beaches. Limited progress was made within the Kaipara and Far North Districts. A joint agency education campaign continued, and was supported by, radio advertisements and the placement of safe and responsible driver behaviour information signs at high priority beaches.

Activity 1.1 Resource Management Planning

Contribution to Community Outcomes: Resource Management Planning contributes mainly to the "Northland's natural environment is sustainably managed" community outcome.

Objective: The objective of the Resource Management Planning activity is to provide clear policy guidance and rules on the sustainable management of Northland's natural and physical resources.

2007-2009 Intended Service Levels, Measures and Targets

1.1.1 Maintain an operative Regional Policy Statement, Regional Coastal Plan, Regional Water and Soil Plan and Regional Air Quality Plan, including development of implementation strategies.

Performance Measures and Targets

 Actual progress of approved implementation plans are reported on annually.

Actual Service Performance to 30 June 2009

Regional Policy Statement:

Not achieved: Updates not undertaken due to the pending full review of the Regional Policy Statement, and feasibility study into a consolidated regional planning framework (incorporating the Regional Policy Statement). Implementation plans will need to be substantially amended as a result of expected changes to the Regional Policy Statement.

Regional Coastal Plan:

Not achieved: An update of the implementation of the Regional Coastal Plan was undertaken in October 2007. Updates not undertaken during the 2008-2009 financial year due to the pending full review of the Regional Policy Statement, and feasibility study into a consolidated regional planning framework (incorporating the Regional Policy Statement). Implementation plans will need to be substantially amended as a result of expected changes to the Regional Policy Statement.

continued overleaf

Activity 1.1: Resource Management Planning continued

1.1.1 Maintain an operative Regional Policy Statement, Regional Coastal Plan, Regional Water and Soil Plan and Regional Air Quality Plan, including development of implementation strategies.

Performance Measures and Targets

 Actual progress of approved implementation plans are reported on annually.

Actual Service Performance to 30 June 2009

Regional Water and Soil Plan:

Not achieved: An update of the implementation of the Regional Water and Soil Plan was undertaken in October 2007. Updates not undertaken during the 2008-2009 financial year due to the pending full review of the Regional Policy Statement, and feasibility study into a consolidated regional planning framework (incorporating the Regional Policy Statement). Implementation plans will need to be substantially amended as a result of expected changes to the Regional Policy Statement.

Regional Air Quality Plan:

Not achieved: An update of the implementation of the Regional Air Quality Plan was undertaken in October 2007. Updates not undertaken during the 2008-2009 financial year due to the pending full review of the Regional Policy Statement, and feasibility study into a consolidated regional planning framework (incorporating the Regional Policy Statement). Implementation plans will need to be substantially amended as a result of expected changes to the Regional Policy Statement.

1.1.2 Undertake an annual review of the implementation of the Regional Policy Statement and plans.

Performance Measures and Targets

 Annual review report to be completed by December each year.

Actual Service Performance to 30 June 2009

Not achieved: Review not undertaken due to the pending full review of the Regional Policy Statement, and feasibility study into a consolidated regional planning framework (incorporating the Regional Policy Statement). Implementation plans will need to be substantially amended as a result of expected changes to the Regional Policy Statement.

1.1.3 Prepare a report on the efficiency and effectiveness of the policies and methods within the Regional Policy Statement.

Performance Measures and Targets

 Report completed, including an action plan for any improvements identified by 31 August 2006.

Actual Service Performance to 30 June 2009

Partially achieved: Report was completed in December 2006 along with an action plan for improvements. Delay necessary in order to allow full participation by each of the three district councils in the process.

Activity 1.1: Resource Management Planning continued

1.1.4 Undertake a full review of the Regional Policy Statement commencing in 2009 (10 years after the Regional Policy Statement became operative).

Performance Measures and Targets

• Full review process commenced no later than 30 January 2009.

Actual Service Performance to 30 June 2009

Partially achieved: Feasibility study into developing a single planning framework for Northland commenced by 30 January 2009, which would include the Regional Policy Statement. This forms part of the Regional Policy Statement review. If a single planning framework for Northland is feasible the review of the Regional Policy Statement will continue as part of the development of the single plan. If the result of the feasibility study suggests that a single planning framework is not feasible then the review of the Regional Policy Statement will continue on its own.

1.1.5 Complete proposed changes to the Regional Coastal Plan for Northland providing for:

- (a) Improvements to moorings and marinas management (Plan Change 1).
- (b) The identification of areas of important conservation value within Whāngārei Harbour (Plan Change 2).
- (c) Improvements to mangrove management (Plan Change 3).
- (d) The establishment of aquaculture management areas (Plan Change 4).

Performance Measures and Targets

- (a) Subject to Environment Court case management scheduling, resolve any appeals on Plan Change 1 by 1 July 2007.
- (b) Subject to Environment Court case management scheduling, resolve any appeals on Plan Change 2 by 1 July 2007.
- (c) Subject to Environment Court case management scheduling, resolve any appeals on Plan Change 3 by 1 July 2007.
- (d) Subject to Environment Court case management scheduling, resolve any appeals on Plan Change 4 by 1 July 2008.

Actual Service Performance to 30 June 2009

Partially achieved: Following resolution of appeals in May 2008, the Council is currently awaiting Minister of Conservation's final approval before becoming operative.

Partially achieved: Following resolution of appeals in May 2008, the Council is currently awaiting Minister of Conservation's final approval before becoming operative.

Partially achieved: Following resolution of appeals in May 2008, the Council is currently awaiting Minister of Conservation's final approval before becoming operative.

Not achieved: Hearings process and deliberations took longer than anticipated. Council decisions released April 2008. Twelve appeals made to the Environment Court. Three council mediation meetings have been held with some progress made in resolving the appeals. Environment Court-assisted mediation was held on 1 July 2009, the appeals were not resolved and Council is awaiting further instructions from the Environment Court.

Activity 1.1: Resource Management Planning continued

- 1.1.6 Complete proposed changes to the Regional Water and Soil Plan for Northland providing for:
 - (a) Improvement to management of water take, use, damming and diversion (Plan Change 1).
 - (b) Improvement to management of discharges, land disturbance, coastal margins and other provisions (Plan Change 2).

Performance Measures and Targets

- (a) Subject to Environment Court case management scheduling, resolve any appeals on Plan Change 1 by 1 December 2007.
- (b) Subject to Environment Court case management scheduling, resolve any appeals on Plan Change 2 by 1 December 2008.

Actual Service Performance to 30 June 2009

Achieved: Plan Change 1 became fully operative on 30 August 2007.

Not achieved: Plan Change 2 has been split up, with the animal effluent section being publicly notified on 12 July 2008. The balance of Plan Change 2 will either be publicly notified later in 2009 or be incorporated into a single planning framework for Northland. Plan Change 2 hearings on the animal effluent provisions were held in February 2009 and the Council's decision was notified in May 2009. Two appeals have been received and an initial meeting with the appellants was held on 4 September 2009. There appears to be agreement and Council staff anticipate that the two appeals should be able to be resolved through negotiation without the need for an Environment Court hearing.

1.1.7 Complete proposed changes to the Regional Air Quality Plan for Northland providing for:
(a) The Marsden Point Air Quality Management Strategy (Plan Change 1).
(b) Improvements to air quality management (Plan Change 2).

Performance Measures and Targets

- (a) Subject to Environment Court case management scheduling, resolve any appeals on Plan Change 1 by 1 December 2007.
- (b) Subject to Environment Court case management scheduling, resolve any appeals on Plan Change 2 by 1 July 2009.

Actual Service Performance to 30 June 2009

Not achieved: Plan Change 1 hearings were held in December 2007. One appeal was received and resolved by way of consent order in September 2008. Plan Change 1 was made operative by the Council on 1 December 2008.

Achieved: Plan Change 2 was replaced by a plan change on backyard burning. Hearings were held in December 2007. One appeal was received and resolved by way of consent order in September 2008. Plan Change 2 was made operative by the Council on 1 December 2008.

Activity 1.1: Resource Management Planning continued

1.1.8 Undertake other plan changes as and when required by Council resolution.

Performance Measures and Targets

 Plan changes completed as required and reported on annually.

Actual Service Performance to 30 June 2009

Achieved: Variation to Regional Coastal Plan Change 1 notified October 2007 and Council decisions released April 2008. No appeals received and the Council is awaiting the Minister of Conservation's final approval before becoming operative.

Achieved.

 No legal challenges to plan changes due to noncompliance with statutory preparation processes.

1.1.9 Prioritise and develop harbour management plans for specific areas and/or communities where these will improve resource management effectiveness.

Performance Measures and Targets

- Create a prioritised schedule to develop harbour management plans by 1 July 2007.
- Report on progress against priority schedule annually.

Actual Service Performance to 30 June 2009

Not achieved: Staff priority placed on completing plan changes and mooring management plans. This level of service is proposed to be deleted in the next LTCCP.

Not achieved: See above.

1.1.10 Implement an air quality management strategy for Marsden Point.

Performance Measures and Targets

 Develop an action plan to implement the Marsden Point air quality management strategy by 1 July 2006 and report progress annually.

Actual Service Performance to 30 June 2009

Partially achieved: Key actions included in Plan Change 1 (Marsden Point Air Quality Strategy). No further action plan development undertaken following completion of Plan Change 1 process.





Activity 1.1: Resource Management Planning continued

1.1.11 Assist with funding to improve Māori involvement in resource management decision-making including funding of iwi/hapū resource management plans.

Performance Measures and Targets

- Contribution of funding to support the preparation of Iwi/hapū environmental management plans.
- Contribution of funding for Māori to gather and analyse information relevant to the Council's functions through resource monitoring programmes and surveys.
- Provision of funding to facilitate workshops on Council processes and the Resource Management and Local Government Acts, when requested.

Actual Service Performance to 30 June 2009

Achieved: An annual fund continues to be offered by the Council. This year one project was funded via a one-off payment to the Integrated Kaipara Harbour Management Group.

Achieved: the Council continues to make available funding for this via the Council's Joint Iwi Monitoring Fund. Te Pataka Matauranga of the Bay of Islands completed their joint project (Kaitiaki, ESR and NRC) for shellfish monitoring. Te Rūnanga o Ngāti Hine was also successful through the Joint Iwi Monitoring Fund, receiving funding to undertake a preplanning project in relation to setting up a monitoring laboratory for Māori.

Not applicable: No requests to facilitate such workshops were formally received.

1.1.12 Provide a contingency fund for expert assessment of applications for outdoor trials or use of genetically modified organisms in Northland as notified by ERMA.

Performance Measures and Targets

- Set aside a fund of \$10,000 annually for expert assessment of notified applications made under HASNO legislation.
- Report any use of funds annually.

Actual Service Performance to 30 June 2009 *Achieved.*

Not applicable: Fund not required to date.





Activity 1.1: Resource Management Planning continued

1.1.13 New measure as per 2008-2009 Annual Plan.

Performance Measures and Targets

In addition the Council intends:

- In anticipation of all councils agreeing to work together, the Northland Regional Council will undertake an investigation into the feasibility of integrating regional and district plans into a single resource management planning document for Northland. This will result in a simpler, more streamlined process for the public, whilst retaining each council's individual planning requirements.
- The Council proposes to collaborate with the relevant district councils, New Zealand Police and the Department of Conservation to develop an improved approach to managing vehicles on beaches in priority areas, before commencing a period of public consultation.

Actual Service Performance to 30 June 2009

In progress: Feasibility study on a single planning document for Northland commenced in January 2009. A draft feasibility report was completed on 27 July 2009 and this report is due to be presented to the Council at its October 2009 Council meeting.

In progress: Significant progress has been made within the Whāngārei district towards developing an improved management regime for vehicles on beaches. Limited progress has been made within the Kaipara and Far North districts. A joint agency education campaign has continued and has been supported by radio advertisements and the placement of safe and responsible driver behaviour information signs at high priority beaches.

Significant negative effects of Resource Management Planning Activities

At this stage there are no known significant negative effects surrounding the Council's planned Resource Management Planning Activities.

Stay safe when DRIVING Road rules apply

on beaches

Drive slowly and carefully near other beach users

Public Communication and Education Overview

The Council is involved in a wide range of public communication and education activities to foster understanding of environmental issues and the Council's activities, and to promote excellence in environmental custodianship.

Ten shows and field days were attended by Regional Council staff including two World Environment Day celebrations; the Waka Ama Whānau day in Rawene; a planting day in Takahiwai; the Kerikeri Garden Discovery – to promote an understanding of pest plants and animals; the Bay of Islands A&P Show; Northland Boat Show and Earth Hour Regional Council open day.

The Council also attended the Northland Agricultural Field Days – Northland's largest farming field day and the second largest, nationally – with staff promoting pest plant and animal messages. Specialist staff were also on hand to answer questions about a range of topics including farm dairy effluent, wetland fencing and the availability of funding.

Six seminars and workshops on regional environmental matters were held as part of our education programme.

A total of 52 school visits were also made throughout the year with educational information and resources distributed. Two workshops were held for both primary and secondary school teachers on coastal education, and one workshop was held on a new Enviroschools kit. There was also a Youth Summit in October and 15 schools received Environmental Curriculum Awards.

The Council distributes media releases to local and national media outlets about issues relating to Regional Council business – 107 releases were distributed in 2008-2009. Three regional newsletters were sent to more than 60,000 households and new brochures were produced on aspects of the environment including biosecurity, CoastCare and plan changes.

The Council received two website awards – a bronze in the international Horizon Interactive Awards which recognise outstanding achievement among interactive media producers, and second place out of the 85 councils in the Local Government Web Awards.

Awards were also presented by the Council for excellence in dairy industry environmental management.

Activity 1.2: Public Communication and Education

Contribution to Community Outcomes: Public Communication and Education contributes mainly to the "Northland's natural environment is sustainably managed" and "Northland residents are educated and skilled" community outcomes.

Objectives: The objectives of the Public Communication and Education activity are to:

- (a) Increase public awareness of, responsibility for, and involvement in sustainable environmental management in Northland; and
- (b) Recognise and support environmental management activities in Northland.

2007-2009 Intended Service Levels, Measures and Targets

The following will be carried out during 2006-2009 in accordance with the Council's Environmental Education Strategy and associated annual programme of events.

1.2.1 Provide educational material and opportunities to the general public and sector groups on the importance of wise environmental management.

Performance Measures and Targets

• Exhibits on Council activities are held at five shows and field days each year.

Actual Service Performance to 30 June 2009

Achieved: World Environment Day celebrations (June 2008) including Countdown to Meltdown (Kaitāia) and Junk to Green Funk (Whāngārei); Northland Home Show (August 2008); Waka Ama Whānau day, Rāwene (October 2008); Seniors' Expo (October 2008); Takahiwai wetland planting day (October 2008); Kerikeri Garden Discovery (November 2008); Waimate A&P Show (November 2008); Northland Boat Show (November 2008); Northland Agricultural Field Days (March 2009); and Earth Hour Northland Regional Council open day (March 2009).

continued overleaf

Activity 1.2: Public Communication and Education continued

1.2.1 Provide educational material and opportunities to the general public and sector groups on the importance of wise environmental management.

Performance Measures and Targets

- Four seminars and workshops on regional environmental matters are held each year.
- Ensure that at least 50% of the Northland population is aware of and valuing Northland Regional Council's role and services.

Actual Service Performance to 30 June 2009

Achieved: Enviroschools Hui - Omāpere & Kamō (July 2008); Dune Conference; Baylys Beach (CoastCare) (October 2008); Boating Roadshows - Northland, Auckland (November/December 2008); Drillers' Seminar (November 2008); and Community Pest Control Area workshop (April 2009).

Achieved: From July/August 2008 Community Awareness Survey. When asked what the Northland Regional Council does, more than 90% of respondents knew the Regional Council is involved in planning and monitoring.

1.2.2 Provide information to schools about the importance of environmental issues and the role of the Regional Council.

Performance Measures and Targets

- Education information on topical issues is distributed to all Northland schools each year.
- A minimum of 40 school visits are conducted each year.
- Two seminars each year are organized for school teachers on Regional Council activities. These seminars include the provision of associated educational resources to the teachers who attend.
- Organise one Youth Summit each year.
- Achieve at least an 80% satisfaction level by the users of Northland Regional Council's environmental education programmes.

Actual Service Performance to 30 June 2009

Achieved: Ongoing distribution of educational information and resource packs to all schools in Northland.

Achieved: 52 visits completed.

Achieved: Two workshops held for secondary and primary school teachers on coastal education (May 2009), and one teacher workshop held on the new Enviroschools Kit (June 2009).

Achieved: Youth Summit held in October 2008.

Achieved: 89% satisfaction level achieved as assessed through teacher evaluation forms.





Activity 1.2: Public Communication and Education continued

1.2.3 Keep the Northland public informed of Council issues and activities.

Performance Measures and Targets

- Produce and circulate at least 80 media releases annually.
- Produce and distribute a quarterly newsletter to all Northland residents.
- Create and distribute a minimum of six publications on environmental issues each year.
- Continue to promote the Council's website through all printed publications, radio and print advertising, Council stationery, consultation campaigns and other marketing initiatives.

Actual Service Performance to 30 June 2009

Achieved: 107 media releases produced and circulated.

Partially achieved: Three newsletters produced and distributed (October 2008, December 2008 and June 2009).

Achieved: New or updated publications produced on: Backyard Burning (x3 targeted brochures); Marine Pollution Regulations; Boats; Sewage and the Environment; Looking after our wetlands; Stock truck effluent fact sheet; Manchurian rice grass fact sheet; CoastCare newsletter (x2), Northland CoastCare Code; Enviroschools newsletter; mooring owners brochure and What We Do brochure.

Achieved: Major new website initiatives included development of real-time rivers and rainfall data (October 2008), online submissions (March 2009) and Google search engine implementation (June 09).

The Council website received two awards - second (out of 85 Councils) in the Local Government Web Awards and achieved 'bronze' status for Government website in the Horizon Interactive Awards (a prestigious international competition recognising outstanding achievement among interactive media producers).



Activity 1.2: Public Communication and Education continued

- 1.2.4 Provide support, scholarships or awards in the education sector, as follows:
 - (a) University Master students one Sustainable Management Scholarship.
 - (b) Northland Polytechnic students two Environmental Management Scholarships.
 - (c) Schools Environmental Curriculum Awards.
 - (d) Assistance for industry-based training/skill development such as cadetships and apprenticeship training.

Performance Measures and Targets

- (a) Scholarships advertised, judged and awarded by 31 March each year.
- (b) Scholarships advertised, judged and awarded by 31 March each year.
- (c) Curriculum awards judged and presented by 30 June each year.
- (d) Report on assistance provided by 30 June each year.

Actual Service Performance to 30 June 2009

Not applicable: Sustainable Management Scholarship ceased through lack of suitable applications.

Not applicable: Environmental Management Scholarships ceased through lack of suitable applications.

Achieved: 15 schools presented with Environmental Curriculum Awards in July 2008.

Achieved: Report was provided to Council on cadetship placements. Northland Regional Council provided two annual placements for the Council cadetship scheme.

1.2.5 Recognise, in conjunction with representative groups, good environmental management practices in business, through the presentation of Environmental Management in Business and Farm Awards.

Performance Measures and Targets

 Business and farm awards to be judged and presented by 30 June each year.

Actual Service Performance to 30 June 2009

Achieved: Presented Northland Regional Council Sustainable Development Award at the Northland Business Excellence Awards (October 2008); Northland Regional Council awards for the Top of the North Dairy Industry Awards (March 2009); and Northland Regional Council Water Quality Enhancement Award at the Ballance Farm Environment Awards (March 2009).

Significant negative effects of Public Communication and Education Activities

A significant negative effect on community well-being could occur if the number and/or quality of Council Public Communication and Education Activities caused people to lose interest in environmental matters or the Council itself.

Transport Overview

The Council prepared a 2008-2009 Annual Regional Land Transport Programme for public consultation as part of its 2008-2009 Annual Plan.

The draft Northland Regional Land Transport Programme 2009-2012 was submitted to the New Zealand Transport Authority on 1 July 2009 and the finalised programme is awaiting approval by the Regional Council.

Consultancy group GHD was commissioned to undertake a review of the Regional Land Transport Strategy. It reports bi-monthly to the Council's Regional Transport Committee.

NZ Bus was awarded a contract in April 2007 to run Whāngārei's CityLink public bus service for the next five years. Owned by New Zealand-based investment company Infratil, the CityLink Whāngārei fleet features low-floor, low emission buses on an extended timetable.

There were a number of tweaks made to the routes for the CityLink bus service in Whāngārei during 2008-2009.

The service is managed and partially-funded by the Northland Regional Council, which proposed and approved a new rate levy in the Community Plan to fund the service.

The SuperGold bus scheme was launched in November 2008 allowing SuperGold Card holders to ride the buses for free during off-peak hours. The Government initiative is available to all eligible New Zealanders aged 65 years or over and those under 65 who receive New Zealand Superannuation or the Veteran's Pension.

Activity 1.3: Regional Transport Management

Contribution to Community Outcomes: Regional Transport Management activities contribute mainly to the "Northland's infrastructure is developed in a sustainable way", and "Northland is prosperous" community outcomes.

Objective: The objective of the Regional Transport Management activity is to facilitate a strategic approach to regional land transport and enhanced road safety.

2007-2009 Intended Service Levels, Measures and Targets

1.3.1 Complete the review of the Regional Land Transport Strategy (RLTS) for Northland in 2006.

Performance Measures and Targets

RLTS review processes completed by 30 November 2006.

Actual Service Performance to 30 June 2009 Achieved: RLTS Review completed by in November 2006.

1.3.2 Undertake next triennial review of the RLTS for Northland in 2009.

Performance Measures and Targets

 RLTS review processes completed by 30 November 2009.

Actual Service Performance to 30 June 2009

Not achieved: GHD has been commissioned to undertake the initial stages of the review. Progress of review has been regularly reported to bi-monthly meetings of the Regional Transport Committee. A progress report was approved at the June 2009 Regional Transport Committee meeting. The most recent progress report was tabled at the August 2009 Regional Transport Committee meeting, where committee members agreed to seek a six month extension from the Minister of Transport.

Activity 1.3: Regional Transport Management continued

1.3.3 Complete relevant actions set out in the RLTS for Northland.

Performance Measures and Targets

 Annual reports on the implementation of the RLTS completed within three months of the end of each financial year.

Actual Service Performance to 30 June 2009

Not achieved: Annual implementation of RLTS for 2009 has not been undertaken as a more detailed and comprehensive full review process is being undertaken in accordance with 1.3.2.

1.3.4 Complete, in association with the Regional Council's road safety partners, the road safety projects listed for Northland in the annual New Zealand Safety Administration Programme.

Performance Measures and Targets

- Complete contract with Land Transport NZ, which includes details of projects, by 30 November each year.
- Report monthly on progress with road safety projects.

Actual Service Performance to 30 June 2009

Not Applicable: Delivery of regional road safety projects is now through territorial authorities and not through the Council.

Achieved: Reports now being delivered to the Regional Road Safety Forum, being a subcommittee of the Regional Land Transport Committee.

1.3.5 In conjunction with the New Zealand Police, Land Transport NZ and the Regional Council's other road safety partners, prepare (and thereafter review annually), a road safety strategy for Northland, to be implemented via an annually-prepared road safety action plan.

Performance Measures and Targets

1 December each year.

• Complete regional road safety strategy and first action plan by 30 November 2006.

Complete annual road safety action plan by

Actual Service Performance to 30 June 2009

Not achieved: The project was delayed as a result of national and regional restructuring of the road safety co-ordination and delivery. The Northland Regional Road Safety Plan 2009-2012 was compiled by the RoadSafe Northland Forum and was approved by the Regional Transport Committee and publically released in July 2009.

Achieved: 2009-2010 applications for regional road safety initiatives included in 2009-2012 Regional Land Transport Programme.



Activity 1.3: Regional Transport Management continued

1.3.6 Undertake an annual review of the Regional Transport Plan, which sets out regional development (forestry) roading priorities for Northland.

Performance Measures and Targets

 Subject to funding confirmation, complete annual review by 30 September each year.

Actual Service Performance to 30 June 2009

Partially achieved: Review completed in December 2007. Regional Development Funding extended for an additional three-year period to allow for the completion of identified projects. An annual review was undertaken by the Regional Development Roading Joint Committee in August 2009.

Significant negative effects of Regional Transport Management Activities

At this stage there are no known significant negative effects surrounding the Council's planned Regional Transport Management Activities. Environmental impacts are assessed by the Council during the resource consent stage.



Activity 1.4: Passenger Services Administration

Contribution to Community Outcomes: Passenger Services Administration activities contribute mainly to the "Northland's infrastructure is developed in a sustainable way", and "Northland has cohesive communities" community outcomes.

Objective: The objective of the Passenger Services Administration activity is to provide cost-effective passenger transport services that meet the needs of local communities and of groups who are transport-disadvantaged.

2007-2009 Intended Service Levels, Measures and Targets

1.4.1 Administer the long-term contract for the subsidised bus service for the Whāngārei urban area.

Performance Measures and Targets

 Monitor and report monthly bus service patronage and revenue against agreed budget limits.

Actual Service Performance to 30 June 2009

Achieved: Reports on the contracted City of Whāngārei Bus service (CityLink) are presented to each monthly Council meeting. Patronage for the 2008-2009 financial year was 269,556 (33,600 below budget). Farebox revenue for the same period was \$635,681(\$62,321 above budget due to a 50% fare increase introduced on 1 July 2008).

1.4.2 Subject to the confirmation of funding, re-tender the contract for the subsidised Whāngārei urban bus service in 2006 including improvements to the existing service.

Performance Measures and Targets

 Re-tendering of contract completed by November 2006.

Actual Service Performance to 30 June 2009

Partially achieved: Tendering was delayed to await completion of changes in applicable legislation. The re-tendering of the contract was completed with the new service provider commencing on 1 July 2008.

1.4.3 Administer the Whāngārei Total Mobility Scheme.

Performance Measures and Targets

 Monitor and report monthly Whāngārei Total Mobility Scheme patronage against agreed budget limits.

Actual Service Performance to 30 June 2009

Achieved: Reports presented to each monthly Council meeting.

1.4.4 Investigate the possibility of extending the Scheme to urban areas outside Whāngārei where taxi services may operate.

Performance Measures and Targets

• Complete investigation by 30 June 2007.

Actual Service Performance to 30 June 2009

Partially achieved: Initial discussions undertaken with Far North and Kaipara District Councils to introduce the Total Mobility Scheme in their Districts, however the funding was not approved in their respective budgets.

Activity 1.4: Passenger Services Administration continued

1.4.5 Maintain a register of commercial passenger transport services operating in Northland.

Performance Measures and Targets

- Register up to date and available for public viewing.
- New service registrations, variations or abandonments reported monthly.

Actual Service Performance to 30 June 2009

Achieved: Available at Whāngārei offices.

Achieved: New registrations, variations and abandonments reported to each monthly Council meeting.

1.4.6 New measure as per 2008-2009 Annual Plan.

Performance Measures and Targets

In addition the Council intends:

In accordance with the requirements of the Land Transport Act 2003, the Council has prepared a 2008-2009 Annual Regional Land Transport Programme for public consultation as part of the 2008-2009 Annual Plan. See pages 47-49 of the Plan for more details.

Actual Service Performance to 30 June 2009

Achieved: The Annual Regional Land Transport programme was consulted on during the 2008-2009 Annual Plan. The draft Northland Regional Land Transport Programme 2009-2012 was submitted to the NZTA on 1 July 2009. The finalised programme was approved by the Northland Regional Council on 19 August 2009.

Significant negative effects of Passenger Services Administration Activities

At this stage there are no known significant negative effects surrounding the Council's planned Passenger Services Administration Activities.



consents group of activities



Statement of Cost of Activities **consents**

For the Year Ended 30 June 2009

Actual 30-Jun-08 Cost of Services \$	Note	Actual 30-Jun-09 Cost of Services \$	Annual Plan 30-Jun-09 Cost of Services \$	Variance \$
	GROSS COST OF ACTIVITIES			
1,016,689	Consents Applications 1	1,254,453	1,380,352	125,899
736,223	Consents Advice and Information 1	794,097	660,593	(133,504)
1,752,912	TOTAL GROSS COSTS	2,048,550	2,040,945	(7,605)
	LESS REVENUE			
700,842	User Fees and Sundry 2	927,156	680,869	(246,287)
344,192	Targeted Fixed Environmental Rate	484,463	471,216	(13,247)
1,045,034	TOTAL REVENUE	1,411,619	1,152,085	(259,534)
707,878	NET COST OF SERVICES	636,931	888,860	251,929
-	CAPITAL EXPENDITURE	-	-	-

Variance compared to Annual Plan:

Expenditure

1. Expenditure variances on consent applications and consents advice and information activities are largely offsetting and are the result of a reallocation of salaries and wages between activities to better reflect where staff time is spent.

Revenue

2. Revenue from user fees and sundry is greater than forecast as a result of Council processing a number of larger consent applications.

Levels of Service

consents

Resource Consents Overview

The Council processed 999 new applications resulting from ongoing development across the region, both industrial and private. Coastal consents were characterised by the number of proposals for alteration or addition to coastal structures, and a range of works to protect structures and the coastline against the effects of erosion, and wear and tear. Discussions are also ongoing for the review of consent conditions for marine farms.

The most significant coastal projects during the year were Crest Energy's proposed tidal turbine electric generation project at the Kaipara Harbour entrance and the proposed re-development of the Paihia Wharf precincts. The review of the conditions of MFish marine farming consents involved significant discussion in an effort to reach informal agreement, but resolution without a hearing was not possible.

Council progressively processed consents for a number of moorings around the region. These moorings had previously not needed resource consent but these exemptions had expired.

2008-2009 marked the second year of a four-year review of all dairy farm consents. This review will see every dairy farm assessed for the best practice options for dairy effluent disposal and 300-400 farms are being inspected annually. Consents for development proposals in the Ruakaka -Marsden Point area for a wide range of land, water and coastal and waste disposal activities were a significant challenge. They included development earthworks featuring works on peat and sandy soils.

Consents were also processed for significant work associated with sewage treatment and disposal, in all three Districts. These included the upgrade of the Maungaturoto plant, and the proposed Bay of Islands scheme to supersede the existing Paihia and Kerikeri systems. Discussions have also taken place with District Councils over other proposals for consents upgrades of a number of sewage schemes, including Rāwene, Taipa and Omāpere-Opononi and other smaller communities around the region.

Projects for major new subdivision development were down, but infrastructure development and upgrade programmes, including State Highways and rail (including Oakleigh to Marsden Point), and associated quarrying operations, involved significant effort. There was also an increase in consents for environmental enhancement projects including those resulting from the Council's own environmental promotion efforts. A significant amount of time and effort was also spent defending the Council's decisions against appeals in the Environment Court.

Activity 2.1: Consent Applications

Contribution to Community Outcomes: The consent applications activity contributes mainly to the "Northland's natural environment is sustainably managed" community outcome.

Objective: The objective of the Consent Applications activity is to promote individual and community well-being by enabling participation in the processing of consent applications in a way that results in sustainable resource management.

2007-2009 Intended Service Levels, Measures and Targets

2.1.1 Process all consent applications effectively by ensuring all statutory procedures and time requirements are met in a way that promotes high levels of customer satisfaction with the process.

Performance Measures and Targets

- Processing, hearing and issuing of decisions on consent applications are in accordance with the requirements of the RMA.
- At least 98% of applications are processed within statutory time lines as indicated by the Council's consents database.
- Reduce the number of successful appeals lodged in the Environment Court to no more than five each year.
- Achieve at least 80% customer satisfaction rate with Council staff's level of helpfulness in guiding customers through the consent application process.

Actual Service Performance to 30 June 2009

Achieved: All Council hearings were processed and decisions issued in accordance with RMA requirements (although three district council-led joint hearing decisions were delayed).

Achieved: 98.6% of application decisions (999 for year) were processed within the statutory time frame year to 30 June 2009.

Achieved: No successful appeals against the Council's original decision on any proposal for year to 30 June 2009.

Achieved: Survey results show 92% of consents' customers found the Council staff's level of helpfulness to be "Good" or "Very good".

Levels of Service

Activity 2.1: Consent Applications continued

2.1.2 Resource consents are issued with meaningful, understandable, legally valid and enforceable conditions.

Performance Measures and Targets

 Rate in the top 30% of the Regional Councils' twoyearly Best Practice Quality Survey.

Actual Service Performance to 30 June 2008

Not achieved: The 2008-2009 survey result for the Best Practice Quality Survey will not be available until November 2009. In the 2007 survey, Council was in 5th out of 16 Regional Councils giving a result of 31%. In the RMA Survey undertaken by the Ministry for the Environment for the year ending June 2008 Council achieved 7th for all councils.

Significant negative effects of Consent Applications Activities

While the granting or refusing of consent applications may be perceived by some as having potentially negative economic effects on affected persons and the applicant, it is considered that the well-being of the regional community, as a whole, is protected rather than negatively affected by the Consent Applications Activities.

Activity 2.2: Consents Advice and Information

Contribution to Community Outcomes: The Consents Advice and Information activity contributes mainly to the "Northland's natural environment is sustainably managed" community outcome.

Objective: The objective of the Consents Advice and Information activity is to ensure that the public is better informed and enabled to participate in the processing of resource consent applications.

2007-2009 Intended Service Levels, Measures and Targets

2.2.1 Provide advice about consent applications in an accurate and timely way.

Performance Measures and Targets

• No more than five justifiable complaints received each year.

Actual Service Performance to 30 June 2008

Achieved: No justifiable complaints received from the Northland public about advice by Consents staff on consent applications.

Significant negative effects of Consents Advice and Information Activities

At this stage there are no known significant negative effects surrounding the Council's planned Consents Advice and Information Activities.



environmental monitoring group of activities

Northland Regional Council | Annual Report 2009

Statement of Cost of Activities environmental monitoring

For the Year Ended 30 June 2009

Actual 30-Jun-08 Cost of Services \$		Note	Actual 30-Jun-09 Cost of Services \$	Annual Plan 30-Jun-09 Cost of Services \$	Variance \$
	GROSS COST OF ACTIVITIES				
1,810,625	State of the Environment Monitoring		1,561,935	1,594,052	32,117
1,201,327	Resource Consent Compliance		1,851,943	1,911,988	60,045
651,890	Environmental Incidents Response	1	922,206	644,624	(277,582)
405,624	Hazardous Substances and Contaminated Sites		384,506	399,558	15,052
260,750	Oil Pollution Response	2	238,823	473,549	234,726
1,132,868	Harbour Safety and Navigation	2	1,166,105	996,593	(169,512)
5,463,084	TOTAL GROSS COSTS		6,125,519	6,020,364	(105,155)
	LESS REVENUE				
1,766,506	User Fees and Sundry	3	2,170,692	1,796,082	(374,610)
42,680	Grants and Subsidies		110,329	119,827	9,498
795,005	Targeted Fixed Environmental Rate		605,578	681,020	75,442
2,604,191	TOTAL REVENUE		2,886,598	2,596,929	(289,669)
	Reserve Funding			18,040	18,040
2,858,893	NET COST OF SERVICES		3,238,920	3,405,395	166,475
426,330	CAPITAL EXPENDITURE	4	681,257	447,550	(233,707)

Variance compared to Annual Plan:

Expenditure

1. Expenditure relating to Environmental Incidents Response activity is greater than forecast due to increases in salaries and wages and related costs, and increased legal fees as a result of enforcement action. The increased expenditure is offset by a corresponding increase in revenue.

2. Expenditure variances relating to Oil Pollution Response and Harbour Safety and Navigation activities are primarily the result of a reallocation of salaries and wages between these activities to better reflect where staff time is spent. There were additional expenditure savings in the Oil Pollution Response activity as oil spill-related expenditure was less than expected.

Revenue

3. Revenue from user fees and sundry is greater than forecast as a result of additional fees and charges for pilotage, navigation bylaw fees and enforcement activities.

Capital expenditure

4. Proceeds from vehicle disposals of \$254 thousand were applied to the purchase of new vehicles.

Environmental Monitoring and Maritime Management Overview

State of the Environment Monitoring

Increasing community expectations and demands for higher environmental standards have seen the Council continue to increase and apply considerable resources to core environmental and compliance monitoring functions.

The State of the Environment monitoring network includes region-wide rainfall, river flow, lake, and groundwater and tide level measurements. The data collected from the Council's radio-linked rainfall and river level sites throughout Northland provided vital information during the major storm event in July 2008.

Water quality monitoring is undertaken at numerous sites throughout the region. This includes rivers, lakes, coastal waters and popular bathing sites. The Council also undertakes an estuarine monitoring programme. Ambient air quality monitoring is undertaken in two of the region's airsheds (Whāngārei and Marsden Point) with further temporary monitoring scheduled to measure air quality in the region's other major centres, such as Kaitāia and Kerikeri.

Sixty-nine automatic stations provide water level and rainfall data which is processed and stored on the Council's archive at regular intervals. Monthly monitoring of 55 groundwater bores and 52 manual rainfall stations is undertaken and 12 major lakes are also monitored monthly. The information was also made available on the Council's website for the first time this year.

A collection service for waste hazardous substances was provided to Northland ratepayers throughout 2008-2009. More than four tonnes of waste chemicals were collected. A new, larger store has been set up at Waipapa owing to the increasing use of the Waipapa site. The old store has been retained onsite to cope with the influx of agrichemicals, and a Kaikohe site will be set up at a later date.





State of the Environment Report

The Council released a 500-plus page State of the Environment (SOE) Report in April 2008. The report examines the air, freshwater, coastal, land and biodiversity issues throughout the region and represents several years' work by Council staff. The report was summarised and a series of report cards created to provide easy reference to the main points provided in the SOE Report.

The report shows welcome improvements in some aspects of the health of our waterways; for example, the levels of potentially harmful nutrients in some of our major rivers and streams have reduced significantly. This is largely due to improvements in discharges from industrial and farming sources.

The region's air quality remained good, overall, and the sea water quality in open coastal areas is high.

Northland has also seen pleasing amounts of habitat and biodiversity protection and much-needed research has been carried out into areas like groundwater resources, coastal hazards and biodiversity.

The report also highlighted a number of areas in which the region needs to perform better. These include the water quality of its lakes and rivers in farming and urban areas, at-risk development in areas affected by coastal or flooding hazards, high or potential over-allocation of some water resources and sustainable land management (particularly soil conservation).

Activity 3.1: State of the Environment Monitoring

Contribution to Community Outcomes: The State of the Environment monitoring activity contributes mainly to the "Northland's natural environment is sustainably managed" community outcome.

Objective: The objective of the State of the Environment Monitoring activity is to promote sustainable resource management by identifying significant environmental issues and trends in the region and providing for informed decision-making.

2007-2009 Intended Service Levels, Measures and Targets

3.1.1 Continue to implement and improve a prioritised State of the Environment monitoring programme based on the Regional Policy Statement and Regional Plans.

Performance Measures and Targets

Details of the state of the environment monitoring programmes can be found on the Council's website - *www.nrc.govt.nz* - and will include:

- Monitoring ambient air quality in line with the priorities of the National Environmental Standard for Air and the Regional Air Quality Plan;
- Operating a region-wide hydrometric network for the measurement, recording and reporting of rainfall, river flows, lake, groundwater and tide levels;
- Carrying out investigations into the water resources of 'at risk' aquifers (as per the Regional Water and Soil Plan for Northland);
- Operating a region-wide water quality network for the measurement, recording and reporting of river, lake and groundwater quality trends;
- Water quality, weed and algae monitoring of Lake Omāpere and associated community liaison and advice, including the ongoing development and co-ordination of a lake catchment management plan;
- Carrying out sampling and reporting on summer coastal and freshwater-bathing water quality;
- Supporting and contributing to the development and implementation of coastal hazard management strategies, by the collection and provision of coastal hazard and processes information and advice to the communities of affected areas; and

Actual Service Performance to 30 June 2009

Details of the monitoring networks, monitoring carried out over this period and the findings are reported on the Council's website: *www.nrc.govt.nz*

Achieved: Data for Marsden Point and Whāngārei Air sheds will be reported in the Annual Monitoring Report 2008-2009 and put on the Council website. Temporary monitoring sites still to be established in Kerikeri and Kaitāia to determine if there are any compliance issues.

Achieved and ongoing: 77 automatic stations provide water level and rainfall data which is processed and stored on the Council's archive at regular intervals. One automatic station remains untelemetered. Monthly monitoring of 55 groundwater bores and 52 manual rainfall stations. 12 major lakes are monitored monthly.

Partially achieved: Specific investigations carried out for the Maungatapere, Whatitiri and Maunu groundwater systems. Completed in July 2009.

Achieved: Monthly monitoring undertaken up until end of reporting period for rivers and quarterly for lakes. River sites increased to 35 and lake sites remain at 31.

Achieved: Lake management plan complete for Lake Omāpere. Water quality monitoring has been carried out on five occasions since 1 July 2008 at two sites on the lake and one site at the outlet. In addition, water quality monitoring undertaken of contributing streams on one occasion during 2008-2009. Water quality testing includes nutrients and algae analysis.

Achieved: Weekly sampling of 44 coastal and 19 freshwater-bathing sites commenced on 28 November 2008 and finished on 9 April 2009. All results reported at the end of each week on the Council website.

Achieved: Beach profile surveys completed in August of 2008. Further surveys were scheduled to be undertaken in August 2009. Tsunami inundation modelling project continued. Existing information placed on the Council website and model report 3 (final) nearing completion by end of financial year.

Activity 3.1: State of the Environment Monitoring continued

3.1.1 Continue to implement and improve a prioritised State of the Environment monitoring programme based on the Regional Policy Statement and Regional Plans.

Performance Measures and Targets

 Promoting and support of community-based 'CoastCare' projects such as the Hokianga Harbour Foreshore Restoration Society's Coastal Hazard Management Strategy.

Reporting to the Council annually on environmental monitoring activities within three months of the end of the financial year. SOE monitoring programmes and findings are reported annually on the Council's website: www.nrc.govt.nz

Actual Service Performance to 30 June 2009

Achieved: 26 community-based CoastCare groups are now established and actively involved in the restoration and enhancement of native vegetation and coastal dune systems around the Northland region.

Projects have been funded through the Northland Regional Council's Environment Fund. These projects are visited regularly by Council CoastCare staff, who also provide advice and support when required. Workshops have been held to upskill groups and provide networking opportunities for them. The Regional Council has also worked collaboratively with district councils and the Department of Conservation on a number of CoastCare projects in the region.

Every group has been provided with a CoastCare Information Kit. The 'CoastCare Code' leaflet has been rewritten and reprinted and two new leaflets on coastal plants are in production. Interpretation signage is also being developed to provide the public with information about dune restoration projects.

The coordination of an inter-agency 'Vehicles On Beaches' education campaign over summer 2008-2009, involving community advertising, beach events and patrols. Planning has now begun on the 2010 campaign, with support from other agencies.

A 'safe beach driving' information sign has been developed in consultation with other agencies. Nine signs have been erected at priority locations around the region.

Incidents of vehicles on beaches reported to the Council were logged and responded to. Where possible, the person(s) allegedly causing damage to the dunes/beach were written to and provided with information on driving on the beach and/or reported to the appropriate agency (e.g. Police, DOC, etc).

Achieved: The Annual Monitoring Report 2007-2008 is available on the Council website. Work has begun on the AMR 2008-2009, which will be available on the Council website by 31 October 2009, in line with new performance targets in the Northland Community Plan 2009-2019.

Activity 3.1: State of the Environment Monitoring continued

3.1.2 New measure as per 2008-2009 Annual Plan.

Performance Measures and Targets

In addition, the Council intends:

 To budget \$20,000 to help fund investigations for the review of the harvesting classification of the Waikare Inlet.

Actual Service Performance to 30 June 2009

Achieved: Funds allocated to undertake investigations to provide data for reclassification of Waikare. Report being completed which recommends a favourable change to the current classification.

Significant negative effects of State of the Environment Monitoring Activities

At this stage there are no known negative effects surrounding the Council's planned State of the Environment Monitoring Activities.

Resource Consent Compliance Monitoring Overview

All resource consents have a monitoring programme documented on the Council's consent monitoring database. Monitoring events are carried out, documented and reported based on these programmes.

The monitoring is undertaken in line with the Council's ISO-accredited management systems, which are internally and externally audited.

There were 3348 active monitoring records on the Council's database at the end of the 2008-2009 financial year, and of these, 3129 have a monitoring programme on the database.

Activity 3.2: Resource Consent Compliance

Contribution to Community Outcomes: Resource Consent Compliance activities contribute mainly to the "Northland's natural environment is sustainably managed" community outcome.

Objective: The objective of the Resource Consent Compliance activities is to promote the sustainable management of resources and minimise the adverse effects of people's use of the environment by ensuring compliance with resource consents, Regional Plans and statutory environment standards.

2007-2009 Intended Service Levels, Measures and Targets

3.2.1 Monitor compliance with, and the effects of, the exercise of resource consents.

Performance Measures and Targets

 All resource consents will have a monitoring programme documented on the Council's consent monitoring database.

Actual Service Performance to 30 June 2009

Partially achieved: There are 3348 active monitoring records on the Council's database. Of these, 3129 have a monitoring programme on the monitoring database.

continued overleaf

Activity 3.2: Resource Consent Compliance continued

3.2.1 Monitor compliance with, and the effects of, the exercise of resource consents.

Performance Measures and Targets

Monitoring events will be carried out, documented and reported as per the programmes. The monitoring will be undertaken in line with the Council's ISO-accredited management systems, which are internally and externally audited. The monitoring will include:

- Emission testing and/or appropriate off-site monitoring of major industrial discharges to the air;
- Effluent and receiving water quality testing of sewage, industrial and landfill discharges;
- Collecting water use records and measuring stream flows, groundwater and lake levels associated with significant water abstractions;
- Inspecting land clearance, earthworks and river works that are the subject of resource consents;
- Inspecting significant coastal structures and works, marine farms and carrying out surveys of the coast where there is sand mining activity;
- Inspecting all boat moorings over a three-year cycle to ensure they are properly authorised in accordance with the requirements of the Regional Coastal Plan and the Navigation Safety Bylaw 2001, and that their positions are accurately recorded;
- Taking appropriate enforcement action in cases of significant non-compliance with statutory requirements; and
- Recording the results of monitoring undertaken and reporting it and any follow-up action to the following month's Council meeting and to consent holders.

Actual Service Performance to 30 June 2009

Partially achieved: Of the 3129 consents with monitoring programmes, there are 501 that require further monitoring in order to meet the performance standard set out in the programme. The results provided below show the monitoring undertaken.

126 monitoring assessments had been made by the end of June 2009.

560 monitoring assessments had been made by the end of June 2009.

564 monitoring assessments had been made by the end of June 2009.

302 monitoring assessments had been made by the end of June 2009.

253 monitoring assessments had been made by the end of June 2009.

Mooring inspections are ongoing and the database is updated accordingly.

197 abatement notices and 200 infringement notices issued and one prosecution commenced by the end of the reporting period due to consent non-compliance.

Partially achieved: 98.1% of monitoring assessments made during the reporting period were reported to the Council's meetings.



Activity 3.2: Resource Consent Compliance continued

3.2.2 To monitor and enforce compliance with farm dairy effluent discharge standards.

Performance Measures and Targets

- Inspecting all farm dairy effluent treatment and discharge systems, annually, record inspection details and report these to the farmers responsible.
- Testing effluent and receiving water quality, annually, for systems with resource consents to discharge to water bodies if they are discharging to water at the time of inspection.
- Follow up on all non-complying systems requiring maintenance or upgrades, when needed, within the season of non-compliance.
- A summary of the findings and follow-up action taken, including enforcement, is reported to the Council monthly.

Actual Service Performance to 30 June 2009

Achieved: All dairy farms were subject to their annual inspection. In the 2009 financial year, 961 farms required monitoring and 961 compliance visits and assessments were made as of the end of the reporting period.

Achieved: 698 farms had consents for discharges to water, 698 compliance visits and assessments were made as of the end of the reporting period. All systems that were discharging were sampled.

Partially achieved: Of the 247 significantly non compliant farms, 242 were followed up by the end of June.

Achieved: Monthly reporting of compliance results to the Council. This included a summary of the findings presented to the Council's March Environmental Committee meeting once all routine inspections had been completed for the year.

Significant negative effects of Resource Consent Compliance Activities

While carrying out resource consent compliance, monitoring and enforcement may be perceived to have a possible negative economic effect on consent holders and those who infringe. However, it is considered that the well-being of the regional community, as a whole, is protected rather than adversely affected by this activity.



Activity 3.3: Environmental Incidents Response

Contribution to Community Outcomes: The Environmental Incidents Response activity contributes mainly to the "Northland's natural environment is sustainably managed" community outcome.

Objective: The objective of the Environmental Incidents Response activity is to minimise the adverse effects on the environment of incidents and non-compliance with the Resource Management Act.

2007-2009 Intended Service Levels, Measures and Targets

3.3.1 Providing a 24-hour, everyday environmental incident reporting, recording and response system, including the Environmental Hotline freephone.

Performance Measures and Targets

Incident response will be undertaken in line with the Council's ISO-accredited management systems, (which are internally and externally audited) and will include:

- Recording, investigating and taking follow-up action on incidents reported to the Council where there are adverse effects on the environment and/or alleged non-compliance with the Resource Management Act;
- Taking appropriate enforcement action in cases of significant non-compliance with statutory requirements; and
- Report on the response, including any enforcement action, to the incident reporter (as and when the follow up action is completed) and to the Council in the following month.

Actual Service Performance to 30 June 2009

Achieved: There were 958 environmental incidents reported during the period 1 July 2008 to 30 June 2009. All were recorded on the Council database. The current incident database is to be reviewed to improve the ability to record degree of compliance and follow up action by staff in the case of significant non compliance. Review was completed as at 1 July 2009 and reporting system now in place.

Forty-seven abatement and 35 infringement notices were issued as a result of incidents responded to by the Council. One prosecution was commenced as a result of incident response. Enforcement action is tracked through Council's Worksmart database.

Details of incidents recorded on the Council's database are reported to the Council each month. Workflow within the record requires recording of response back to incident reporter, where required. Enforcement actions are reported to the Council each month.

Significant negative effects of Environmental Incidents Response Activities

While responding to environmental incidents may be perceived as having a negative effect on those who infringe, it is considered that the well-being of the regional community, as a whole, is enhanced rather than adversely affected by this activity.



Activity 3.4: Hazardous Substances and Contaminated Sites

Contribution to Community Outcomes: The Hazardous Substances and Contaminated Sites activity contributes mainly to the "Northland's natural environment is sustainably managed" community outcome.

Objective: The objective of this activity is to reduce the quantities of hazardous substances and hazardous wastes entering Northland's environment, and minimising the adverse effects of these.

2007-2009 Intended Service Levels, Measures and Targets

3.4.1 Facilitate the safe and lawful storage of hazardous substances and management of waste hazardous substances, where there is no appropriate alternative service provided.

Performance Measures and Targets

Services will be provided in line with the Council's ISO-accredited waste management procedures and management systems and will include:

- Operating, in conjunction with PGG Wrightson waste agrichemical collection facilities at Whāngārei, Dargaville, Waipapa and Kaitāia. A new site will be set up in Kaikohe in 2006;
- Operating a facility in Whāngārei for the short-term storage of waste hazardous substances awaiting transport;
- Providing a collection, transport and disposal service for other waste hazardous substances;
- Exporting for safe destruction, the intractable waste hazardous substances that the Council has collected;
- Providing a hazardous substances' storage compliance monitoring and incident response service (under contract to the Department of Labour); and
- An annual report to the Council and Department of Labour on the performance of these services.

Actual Service Performance to 30 June 2009

All services were provided in line with the waste management procedures and management systems.

Achieved: A collection service for waste hazardous substances has been provided to Northland ratepayers throughout this time. Throughout 2009 nearly five tonnes of hazardous substances were collected.

Not achieved: Between 1 July 2008 and 30 June 2009 the offices and yard at the PGG Wrightson branch in Whāngārei have been totally refurbished with the hazardous substances store being demolished. The funds set aside for a new facility at Kaikohe were instead utilised for a new hazardous substances store in Whāngārei.

Achieved: In conjunction with the Whāngārei District Council, Northland Regional Council operates a facility for the packaging and storage of waste hazardous substances prior to transporting the substances to Auckland for disposal.

Achieved: Service provided and is ongoing.

Achieved: In excess of four tonnes has been exported between 1 July 2008 and 30 June 2009.

Achieved: Workplace inspections of premises storing and using hazardous substances continued during the period ending 30 June 2009, with 226 sites visited and inspected. In addition, eight incidents involving hazardous substances were attended on behalf of the Department of Labour.

Not achieved: The Department of Labour now reports on an annual basis directly to the Environmental Risk Management Authority. Council is no longer required to report to Department of Labour. A report on the outcome of workplace inspections is provided to the Council on a monthly basis.

Activity 3.4: Hazardous Substances and Contaminated Sites continued

3.4.2 Facilitate the management of contaminated sites in Northland.

Performance Measures and Targets

- Maintaining and updating a database of potentially contaminated sites, related site assessments and remediation.
- Promoting the assessment and remediation of significant contaminated sites.
- Promote the availability of contaminated site information through the LIM and PIM systems by providing the district councils with the information in the database of potentially contaminated sites, related site assessments and remediation.

Actual Service Performance to 30 June 2009

Partially achieved: The remaining data will be verified, updated and supplied to the Kaipara and Far North District Councils, when completed.

Achieved: This is ongoing, as and when needed. There were no new significant contaminated sites reported or found over the year.

Achieved: All sites on the database in the Whāngārei District were verified, updated and the database sent to Whāngārei District Council.

Significant negative effects of Hazardous Substances and Contaminated Sites Activities

Identifying the true cost of waste disposal has a negative financial impact on some sectors of the community in terms of waste disposal charges. However, this is outweighed by the positive impact on the well-being of the wider regional community through the appropriate management of waste.



Navigation Safety Overview

The Marine Oil Spill Contingency Plan for Northland was subject to a number of minor amendments in order to maintain correct information in the plan during 2008-2009.

A National Response Team training exercise was completed in cooperation with Maritime New Zealand during November 2008. A regional exercise was carried out in May 2009 during which an Incidents Command Centre was established in Whāngārei and equipment tested at Marsden Point throughout the two-day exercise.

A total of 33 reported marine oil spills were responded to in accordance with the Plan during the 12 months to 30 June 2009.

Maritime New Zealand approved the Safety Management Systems for Whāngārei Harbour and the Bay of Islands on 1 May 2009. A Code Application Assessment for all other Northland harbours was completed in 2006 and submitted to Maritime New Zealand. Aid to navigation upgrades were completed in the eastern Bay of Islands and Hātea River and six new navigation information signs were installed at various locations. All other aids were maintained in accordance with the Council's rolling maintenance schedule.

A team of 15 harbour wardens, distributed throughout Northland, was available to provide local advice. Harbour patrols were carried out in the busiest areas during December and January. A Northland commercial radio summer campaign was carried out during the busiest part of the summer.

28 cruise ships and two super-yachts were piloted safely into and out of the Bay of Islands.

Dredging of the Hātea River and an upgrade of aids to navigation were completed during December 2008. A copy of the post-dredging hydrographic survey data was made available on the Council's website.

Activity 3.5: Maritime Operations - Oil Pollution Response

Contribution to Community Outcomes: The Oil Pollution response activity contributes mainly to the "Northland's natural environment is sustainably managed" community outcome.

Objective: The objective of this activity is to minimise the adverse effects of marine oil spills on the Northland environment.

2007-2009 Intended Service Levels, Measures and Targets

3.5.1 To maintain and implement the Marine Oil Spill Contingency Plan for the Northland region.

Performance Measures and Targets

All activities carried out are in line with the Marine Oil Spill Contingency Plan for Northland and Council's ISO-accredited procedures and management systems, and will include:

- Having in place a team trained in accordance with Maritime NZ standards, and having the appropriate equipment available to respond to oil spills at any time, in accordance with the Plan;
- Conducting oil spill response exercises, as set out in the Plan;
- Responding to oil spills in line with the Plan;

Actual Service Performance to 30 June 2009

Ongoing: The Marine Oil Spill Contingency Plan for Northland was subject to a number of minor amendments in order to maintain correct information in the plan. The environmental information in the plan was significantly upgraded; this work is ongoing.

Achieved: Training was carried out in compliance with Maritime New Zealand's standards to maintain the response team in accordance with the Marine Oil Spill Contingency Plan for Northland. All scheduled maintenance and testing of oil spill response equipment was completed to Maritime New Zealand's standards.

Achieved: A National Response Team training exercise was completed in cooperation with Maritime New Zealand during November 2008.

A regional exercise was carried out in May 2009. An Incidents Command Centre was established in Whāngārei and equipment exercised at Marsden Point during the two-day exercise.

Achieved: A total of 33 reported marine oil spills were responded to in accordance with the Plan during the 12 months to 30 June 2009.
Levels of Service environmental monitoring

Activity 3.5: Maritime Operations - Oil Pollution Response continued

3.5.1 To maintain and implement the Marine Oil Spill Contingency Plan for the Northland region.

Performance Measures and Targets

- Recording all oil spills and action taken and reporting these to the Council, monthly; and
- Monitoring oil/fuel transfer sites (Tier 1 sites) for compliance with spill prevention and response requirements.

Actual Service Performance to 30 June 2009

Achieved: All reported marine oil spills were recorded in the Maritime section of the Council's incident database and reported to the Council monthly.

Partially achieved: Monitoring carried out for most Tier 1 sites and records updated to reflect any changes that had occurred.

Significant negative effects of Maritime Operations - Oil Pollution Response Activities

While responding to oil pollution may be perceived as having a negative effect on those who infringe, it is considered that the well-being of the regional community, as a whole, is enhanced rather than adversely affected by this activity

Activity 3.6: Maritime Operations - Harbour Safety and Navigation

Contribution to Community Outcomes: The Harbour Safety and Navigation activity contributes mainly to the "Northland's natural environment is sustainably managed" and the "Northland's infrastructure is developed in a sustainable way" community outcomes.

Objective: The objective of this activity is to provide services that promote safe navigation and use of Northland harbours.

2007-2009 Intended Service Levels, Measures and Targets

3.6.1 Promote safe navigation and use of Northland harbours and implement the New Zealand Port and Harbour Marine Safety Code.

Performance Measures and Targets

This activity will comply with the New Zealand Port and Harbour Marine Safety Code, as audited by Maritime New Zealand and Council's ISO-accredited procedures and management systems, and will include:

- Implement a code-compliant safety management system for Whāngārei Harbour and the Bay of Islands. Carry out code application assessments for other Northland harbours by June 2007;
- Administer maritime safety and navigation bylaws relating to use of Northland harbours, coastline and port facilities by recreational and commercial vessels;
- Provide and maintain navigation aids and signage required for safe navigation in Northland harbours;

Actual Service Performance to 30 June 2009

Achieved: Maritime New Zealand approved the Safety Management Systems for Whāngārei Harbour and the Bay of Islands on 1 May 2009. A Code Application Assessment for all other Northland harbours was completed in 2006 and submitted to Maritime New Zealand.

Achieved: Ongoing via consultation, education and enforcement. 29 Infringement notices were issued during the year. Advice was provided to many harbour users by Council staff and harbour wardens and, where necessary, verbal or written warnings were issued.

Achieved: Aid to navigation upgrades were completed in the eastern Bay of Islands and Hātea River and six new navigation information signs were installed at various locations. All other aids were maintained in accordance with Council's rolling maintenance schedule.

Levels of Service environmental monitoring

Activity 3.6: Maritime Operations - Harbour Safety and Navigation continued

3.6.1 Promote safe navigation and use of Northland harbours and implement the New Zealand Port and Harbour Marine Safety Code.

Performance Measures and Targets

- Provide harbour wardens and patrols to monitor and manage harbour safety and navigation, particularly during heavy use, and to encourage observance of the Council's Navigation and Safety Bylaw 2007 and related safety promotion programmes;
- Investigate and take follow-up action on any reported breaches of the Navigation Safety Bylaw 2007, and other relevant maritime related regulations, by providing a 24-hour, everyday, maritime incident reporting, recording and response system;
- Provide pilotage services for vessels calling into the Bay of Islands, in line with applicable regulations and any requirements of the Bay of Islands safety management system, once adopted; and
- Complete investigations for dredging of the Hātea Channel, jointly with the Whāngārei District Council and stakeholders, by 30 June 2007.

Actual Service Performance to 30 June 2009

Achieved: A team of 15 harbour wardens, distributed throughout Northland, was available to provide local advice. Harbour patrols were carried out in the busiest areas during December and January. A Northland commercial radio summer campaign was carried out during the busiest part of the summer.

Achieved: A 24-hour maritime response roster was maintained and 362 maritime incidents were reported, recorded, responded to and reported to Council during the year.

Achieved: 28 cruise ships and two super-yachts were piloted safely into and out of the Bay of Islands.

Achieved: Dredging of the Hātea River and an upgrade of aids to navigation were completed during December 2008. A copy of the post-dredging hydrographic survey data was made available on the Council's website.

Significant negative effects of Maritime Operations – Harbour Safety and Navigation Activities

A significant negative impact on well-being may arise in situations where people feel their rights are diminished in order to provide for the well-being of the wider public or for future generations.



land operations group of activities

Statement of Cost of Activities

For the Year Ended 30 June 2009

Actual 30-Jun-08 Cost of Services \$	Note	Actual 30-Jun-09 Cost of Services \$	Annual Plan 30-Jun-09 Cost of Services \$	Variance \$
	GROSS COST OF ACTIVITIES			
779,385	Hazards and Emergency Management 1	1,235,905	2,431,549	1,195,644
1,831,717	River Management Works 2	1,110,035	723,159	(386,876)
1,366,196	Sustainable Land Management 3	1,684,916	1,081,417	(603,499)
1,558,803	Biosecurity Management 4	1,911,003	2,141,758	230,755
5,536,101	TOTAL GROSS COSTS	5,941,859	6,377,883	436,024
	LESS REVENUE			
245,708	User Fees and Sundry 5	398,390	260,454	(137,936)
-	Grants and Subsidies 5	294,463	502,231	207,768
470,022	Awanui River Management Rate	487,146	433,440	(53,706)
62,002	Kaihū River Management Rate	67,436	73,340	5,904
-	Kaeo River Management Rate	112,620	110,000	(2,620)
2,857,541	Targeted Land Management Rate	3,725,056	3,747,721	22,665
3,635,273	TOTAL REVENUE	5,085,111	5,127,186	42,075
_	Reserve Funding	-	(340,000)	(340,000)
1,900,828	NET COST OF SERVICES	856,748	1,590,697	733,949
_	CAPITAL EXPENDITURE 6	119,154	307,200	(188,046)

Variance compared to Annual Plan:

Expenditure

- 1. Expenditure relating to Hazard and Emergency Management is less than forecast due to the reallocation of a number of costs between activities in the Land Operations Group to more accurately reflect the costs associated with each activity. The transfers included \$240 thousand of salaries and wages across other activities, \$495 thousand of Environment Fund expenditure to the Sustainable Land Management activity and \$282 thousand for Kaeo remedial works to the River Management Works activity.
- 2. Expenditure relating to the River Management Works activity is greater than forecast as a result of the transfer of \$282 thousand for Kaeo remedial works from the Hazard and Emergency Management activity, as well as the transfer of \$240 thousand of Awanui capital expenditure to operating expenditure.
- 3. Expenditure relating to Sustainable Land Management activity is greater than forecast due to the transfer of salaries and wages, as well as \$495 thousand of expenditure relating to the Environment Fund being transferred from the Hazard and Emergency Management activity.
- 4. Expenditure relating to Biosecurity Management is less than forecast largely due to decreased expenditure in Community Pest Control Agreements as a result of delays in finalising agreements with communities.

Revenue

5. Revenue from user fees and sundry is greater than forecast and revenue from grants and subsidies is less than forecast due to a reallocation of the funding received for the Manchurian rice grass project being budgeted as user fees and sundry, rather than grants and subsidies.

Capital expenditure

6. Capital expenditure is less than budget due to \$240 thousand of Awanui capital expenditure being transferred to operating expenditure. This was offset in part as a result of Council purchasing specialised software for the Priority Rivers project.

Land Operations Overview

River Management

Priority Rivers Flood Risk Reduction Project

Twenty-seven rivers or groups of streams were prioritised for river management plan development.

Investigations for Kaihū, Kaeo, Awanui and Kerikeri-Waipapa are progressing with detailed flood hazard models built, flood maps produced and the development or review of river management plans underway.

Work is progressing with the development of river management plans for the other 23 rivers or groups of streams under contract to MWH New Zealand Limited. Phase 1 of the project investigation is complete and river management plans were scheduled for completion by July 2009. The collection of accurate land surface elevation data (LiDAR) for use in the Priority Rivers Flood Risk Reduction project has been completed for all rivers.

Additionally, a series of public meetings were started during the 2008-2009 year to gather more information about flood levels and who is affected.

River Management Schemes

Maintenance and/or restoration works have continued on the Awanui, Kaeo and Kaihū Rivers. These works have generally focused on maintaining or enhancing the efficiency of the river systems and floodplains to convey floodwaters, and these works assist in reducing risk from the smaller, more frequent floods.

Extensive flood protection work was completed in Kaeo including repairing and extending the existing stop bank and a detailed hydraulic river model was also developed, to assess the best way to further reduce flood risks.

Land Management

The Council works with representatives of the dairy industry, marine farming industry, coastal communities, landholders and other industries to promote sustainable land and water management practices and to improve river, estuary and coastal water quality. Council Land Management staff have attended meetings of the Clean Streams Accord Regional Action Team although the Team's emphasis in 2008-2009 has been on ensuring effluent discharges comply with resource consents and permitted activity standards.

Information on the length of fencing required to exclude dairy stock from streams, rivers, lakes and estuaries is provided by Fonterra's farmer returns. Council staff have reported that there appears to be some discrepancy between these returns and what they have found on farms.

Further information is also required on the number of stock crossings that need replacing in order to comply with the Accord. Ninety-eight percent of farmers have nutrient management plans prepared by fertiliser companies; however there is currently no data on the level of compliance with, or implementation of, these plans.



Establishment of a database of regionally significant wetlands has involved a review of Department of Conservation data, field inspections to ensure the wetlands still exist, and recording of wetland types. This database will not be complete until December 2009. Farmers have been encouraged - through media releases to protect wetlands, both for their biodiversity value and because they are effective sediment and nutrient traps.

A rule in the Regional Coastal Plan for Northland requires that stock be excluded from grazing in the coastal marine area (CMA) after 21 June 2009. Letters were sent in April 2009 to more than 2000 landowners with property bordering the CMA. The Council promoted the use of the Environment Fund to assist farmers to exclude stock from at-risk estuaries and harbours. Steady progress has been made with fencing to exclude stock from the estuaries in the Kaipara Harbour and Te Puna Inlet in the Bay of Islands.

Meat and Wool NZ had only one monitor farm in Northland during the year, at Pakaraka. Council officers and consultants undertook a detailed land resource inventory survey, assisted the landowner with the preparation of an environmental farm plan, and continued to participate in well-attended field days promoting sustainable land management.

Land Operations Overview continued

Limited advisory services on land use alternatives, land development techniques, soil conservation methods and land drainage have been provided by Council staff. In addition to advice given during the processing of applications for Environment Fund grants and discussions on other Council business, between 10 and 15 landholders receive advice on sustainable land management issues each month.

The Council has concentrated on the development of wetlands since the completion of "Towards a Strategic Direction for Biodiversity Enhancement", in September 2007. This joint project involves the Council, Department of Conservation and New Zealand Landcare Trust and is supported by the Northland Biodiversity Enhancement Group. Late in the 2008-2009 year, the Council was successful in attracting government funding for a national pilot trial to develop an inter-agency biodiversity database.

For the Environment Fund, during 2008-2009, 18 Council staff worked 206 projects comprising: 169 new projects approved involving over \$500,000 in grants; 22 projects withdrawn during the year; 37 carried over from

2007/2008; and 14 carried over projects that were subsequently withdrawn. Given that the average grant is 50% of the total cost of the project, over \$1M was invested by the Council, landholders and community groups in biodiversity protection and enhancement work and dune protection. The Council assisted some of the higher biodiversity value projects to attract an additional \$130,000 from the national Biodiversity Condition Fund, administered through the Department of Conservation.

Work of Council officers in mapping and recording the processes and risks associated with alluvial fans - affecting a number of settlements in the Hokianga - has been reviewed and confirmed by a scientist from the Institute of Geological and Nuclear Science.

The Council has supported and promoted the work of GNS Science and the Centre for Advanced Engineering in raising awareness among consultants, planners and engineers of the risks associated with landslides in Northland, including involvement in workshops with the Far North District Council and promoting the use of available data on geology, soil types and erosion risk.

Activity 4.1: Hazard and Emergency Management

Contribution to Community Outcomes: The Hazard and Emergency Management activity contributes mainly to the "Northland residents are safe and healthy" and "Northland's infrastructure is developed in a sustainable way" community outcomes.

Objective: The objective of this activity is to work with communities to increase awareness of the hazards which may threaten them, work to avoid or reduce the risks associated with these hazards, respond to major events and have plans in place to assist in recovering from any emergencies, and work to reduce the level of damage caused by flooding and erosion.

2007-2009 Intended Service Levels, Measures and Targets

4.1.1 Implement the Civil Defence Emergency Management Group Plan for Northland in consultation with the district councils, emergency services, lifeline utility managers and health services.

Performance Measures and Targets

 Report annually on progress in implementing the Plan.

Actual Service Performance to 30 June 2009

Achieved: Progress reports presented by the Chairman of the Northland CDEM Co-ordinating Executive Group to each meeting of the Northland CDEM Group (June, September, December and March CDEM Group meetings).

Activity 4.1: Hazard and Emergency Management continued

4.1.2 Prepare a comprehensive Flood Management Plan for the Kaihū River.

Performance Measures and TargetsReport annually on progress.	Actual Service Performance to 30 June 2009 Achieved: Reported to Environmental Management Committee in River Scheme and Priority River Report updates and in CEO's Report to the Council each month.
 Complete the Kaihū River Flood Management Plan by 30 June 2009. 	<i>Not achieved:</i> Flood model development, options' analysis and concept statement for plan development completed. Rescheduling of the Kaihū River Management Plan for completion by 30 June 2010 has been required due to complexity of the investigations and workload. In the meantime, the river is being managed under the Interim Kaihū River Management Plan.

4.1.3 Implement the completed river management plans for the Waimā, Waimamaku, Kaihū, Waihou and Otaua Rivers, and the Tauranga and Taupo Bay Streams.

Performance Measures and Targets

 Report annually on the implementation of river management plans.

Actual Service Performance to 30 June 2009

Partially achieved: The Kaihū River is being managed under the Interim Kaihū River Management Plan, and the Taupo Bay Stream and Tauranga River being managed in accordance with the Interim Flood Management Plan for the Kaeo River and smaller Whangaroa Rivers and Streams from Taupo Bay to Te Ngaire.

Management Plans for the Waimā, Waimamaku, Waihou, Otaua, Tauranga and Taupo Bays are currently being reviewed, with completion scheduled for 30 June 2010 as part of the Council's Priority Rivers Flood Risk Reduction project.

4.1.4 Prepare and implement river management plans for Mangakāhia and Kerikeri Rivers and the Otaika Stream.

Actual Service Performance to 30 June 2009 Performance Measures and Targets River management plans are prepared and implementation started according to the following schedule: Mangakāhia River and Otaika Stream by 30 June Partially achieved: Survey and modelling completed for Mangakāhia River, data supplied to roading authority. 2007; and See notes above on prioritisation above. Otaika is included in the Priority Rivers Project. Kerikeri River by 30 June 2009. Not achieved: Detailed hydraulic river model and flood maps developed in a joint project with Far North District Council. Plan completion date rescheduled to 30 June 2010.

Activity 4.1: Hazard and Emergency Management continued

4.1.5 Prepare a flood management and land drainage plan for the floodplain of the Ruakaka River and associated low land between McCathie Road and Mountfield Road.

Performance Measures and Targets

Plan adopted by 30 June 2009.

Actual Service Performance to 30 June 2009

Not achieved: Ruakaka is included in the Priority Rivers Project. Plan completion date rescheduled to 30 June 2010.

4.1.6 New measure as per 2008-2009 Annual Plan.

Performance Measures and Targets

River Management Plans

The Council has identified the top 27 Rivers in Northland that carry the highest level of flood risk. River management plans are to be developed for these rivers in order to mitigate future flood risk and damage to property.

Within two years of commencement, the Council intends to complete the river management plans. The Council will then undertake a public process, including consultation with the relevant district councils and affected communities, over the prioritisation and implementation of the completed plans.

Actual Service Performance to 30 June 2009

Partially achieved: The development or review of plans for Kaihū, Kaeo, Awanui and Kerikeri-Waipapa progressed, with detailed hydraulic river models built and calibrated and flood hazard mapping undertaken.

The collection of high resolution land surface elevation data (LiDAR) for use in the Priority Rivers Flood Risk Reduction project is nearing completion.

Work has commenced on the development of river management plans for the remaining rivers or groups of streams let under contract as a single appointment. River management plans for these rivers are scheduled for completion by June 2010.

Significant negative effects of Hazard and Emergency Management Activities

A significant negative effect on well-being may arise in situations where people feel their rights are diminished in order to provide for the well-being of the wider public or for future generations. Some people may also consider the additional cost of providing flood protection as having a negative economic impact.



Activity 4.2: River Management Works

Contribution to Community Outcomes: River Management Works contribute mainly to the "Northland residents are safe and healthy" community outcome.

Objective: The objective of this activity is to reduce the frequency, depth and duration of flooding by ensuring river systems are maintained, the incidence of streambank erosion is reduced and land uses on flood-susceptible land are sustainable.

2007-2009 Intended Service Levels, Measures and Targets

4.2.1 Manage the Awanui River system, its associated floodplain and land protected around the shores of Rangaunu Harbour according the Awanui River Flood Management Plan and the Memorandum of Understanding between the Northland Regional Council and the Far North District Council.

Performance Measures and Targets

- Undertake channel, stopbank and floodgate restoration work according to the programme of works set out in the Management Plan.
- Report to the Landcare Committee at each meeting, and to the Northern Community Board and the Far North District Council twice yearly.

Actual Service Performance to 30 June 2009

Achieved: Restoration works were completed during the 2008-2009 construction season.

Achieved: The Awanui Flood Management Liaison Committee has met on five occasions since forming in September 2008 with a report of the outcome of each meeting delivered to the Environmental Management Committee at each meeting. The Environmental Management Committee took over the functions of the former Landcare Committee. The Environmental Management Committee includes representatives from the Kaipara, Whāngārei and Far North District Councils.

4.2.2 Manage the Kaihū River and its floodplain according to the Kaihū River Flood Management Plan.

Performance Measures and Targets

Restore and maintain the Kaihū River channel to:

- Its 1950s design dimensions between Parore Road and the Northern Wairoa River; and
- Its June 2006 design dimensions between Waihue Road and Parore Road by 30 June 2009.

Actual Service Performance to 30 June 2009

Partially achieved: Maintenance works undertaken to remove accumulated sediments. However, the 1950s design specification is, in some locations, beyond the operational limits of current machinery and operational budgets. These works are ongoing and will be reviewed during the development of the Kaihū River Management Plan.

Achieved: Maintenance undertaken.

Activity 4.2: River Management Works continued

4.2.3 Reduce the incidence of flooding from smaller rivers and streams.

Performance Measures and Targets

- Provide advice, prepare flood management proposals and, subject to annual budgets, provide financial support for stream management works.
- Report activity to each Council meeting.

Actual Service Performance to 30 June 2009

Achieved: Advice given to landholders throughout Northland, and minor other works carried out, as required.

Achieved: Monthly report to the Council in CEO's report.

Significant negative effects of River Management Works Activities

A significant negative effect on well-being may arise in situations in which people feel their rights are diminished in order to provide for the well-being of the wider public or for future generations. Some people may also consider the additional cost of river management works as having a negative economic impact



Activity 4.3: Sustainable Land Management

Contribution to Community Outcomes: Sustainable Land Management contributes mainly to the "Northland is prosperous" and "Northland's natural environment is sustainably managed" community outcomes.

Objective: The objective of this activity is to promote the sustainable management of land, including soil, water and ecosystems in the Northland Region.

2007-2009 Intended Service Levels, Measures and Targets

4.3.1 Work with representatives of the dairy industry to promote sustainable land and water management practices on dairy farms in Northland.

Performance Measures and Targets

 Report annually on actual progress by all parties towards meeting the performance targets contained in the Northland Regional Action Plan for the Dairying and Clean Streams Accord.

Actual Service Performance to 30 June 2009

Partially achieved:

Fonterra's survey of dairy farmers for 2007-2008* indicates that:

- 96% have nutrient budgets;
- 92% exclude stock from accord waterways; and
- 97% of accord waterway crossings are culverted or bridged.

The Council has not undertaken an audit of these results.

Summary of the Council compliance monitoring results for 2007-2008 indicate that:

- 48% of Farm Dairy Effluent consented discharges were fully compliant;
- 19% of Farm Dairy Effluent consented discharges were significantly non-compliant;
- 56% of non-consented farms met the "permitted activity" rule; and
- 44% of non-consented farms were graded as significantly non-compliant with the permitted activity rule, requiring resource consent or undertaking a prohibited activity.

Council is working with Fonterra and farmers to improve results.

* The 2008-2009 survey results are not available at the time of reporting.

Activity 4.3: Sustainable Land Management continued

4.3.2 Work with the marine farming industry, coastal communities, landholders and industries to improve river, estuary and coastal water quality.

Performance Measures and Targets

 Develop and commence the implementation of land and water management plans for the Whangaroa Harbour, Te Puna Inlet and in the Arapaoa and Ōtamatea Rivers in the Kaipara Harbour by 30 June 2007.

Actual Service Performance to 30 June 2009

Achieved: Strategies adopted by the Council in February 2007 to help improve water quality in the marine farming estuaries of Te Puna Inlet, Bay of Islands, Arapaoa and Ōtamatea Rivers, and Kaipara Harbour. Catchments in these areas have been targeted in the promotion of the Environment Fund, in particular for the exclusion of stock from the Coastal Marine Area.

All commercial farms on the shores of Te Puna Inlet have now fenced their foreshore areas and major tributaries. While in the Kaipara Harbour, landowners – many assisted by the Environment Fund – are making progress with their fencing to exclude stock. This is an ongoing programme.

4.3.3 Work with the representatives of other primary industry sector groups to promote sustainable land and water management practices to meet environmental performance standards set down in industry accords, codes of practice and best practice guidelines.

Performance Measures and Targets

 Prepare land resource inventory maps for each of the three Meat and Wool Monitor Farms in Northland and support field days on these properties, promoting sustainable land use practices, by 30 June 2007.

Actual Service Performance to 30 June 2009

Achieved: Land and environment plan completed for the only Meat and Wool Monitor Farm in Northland. Recommendations from this document are a regular part of on-farm field day topics.

4.3.4 Promote sustainable land management practices by providing advice on land use alternatives, land development techniques, soil conservation and drainage.

Performance Measures and Targets

 Provide appropriate advice within 20 days of receiving requests for advice, and report annually on the number and type of responses given.

Actual Service Performance to 30 June 2009

Achieved: Regular media releases have been generated on sustainable land management issues, including items for The Rural Advocate, a monthly publication, in August and December 2008 and January, February, March, May and June 2009.

218 sustainable land management enquiries received and recorded on the Council database, 190 enquiries completed.

Activity 4.3: Sustainable Land Management continued

4.3.5 Develop and promote indigenous biodiversity policies for Northland.

Performance Measures and Targets

 Design and set up an indigenous biodiversity database for Northland by 30 June 2007.

Actual Service Performance to 30 June 2009

Not achieved: External funding has been achieved to develop a stand-alone database under the Terrestrial and Freshwater Biodiversity Information System (TIFBIS) Programme. Tendering for the database preparation and implementation has commenced and we expect to have the database up and running by June 2010.

4.3.6 Support biodiversity protection and enhancement on private land and by community groups and through the Environment Fund.

Performance Measures and Targets

Invite applications for financial support from the Environment Fund by mid-July each year. Allocate funds by 30 September and pay funds on successful completion of planned works. Report on applications, annually, and on performance of all previously approved Environment Fund projects by 30 June 2008.

Actual Service Performance to 30 June 2009 *Partially achieved:*

In fund Year 2008-2009:

- 165 (\$643,188) projects completed during the year;
- 22 projects withdrawn during the year; and
- 4 (\$44,210) projects carried over to 2009-2010.

Funds are paid on the successful completion of planned works. Reporting on applications will be done via the Council's CEO report.

Significant negative effects of Sustainable Land Management Activities

At this stage there are no known significant negative effects surrounding the Council's planned Sustainable Land Management activities.



Biosecurity Management Overview

Plant and animal pests are managed by the Biosecurity Department. Their aim is to reduce the adverse impacts of exotic organisms, pest plants and animal pests on primary production, natural ecosystems and human health.

There are 15,000 hectares of land spread over 23 communities, region-wide, within which pest animals and pest plants are being managed or being negotiated for management under the Community Pest Control Areas (CPCA) programme.

Over 600 people are involved and 3300 hectares of privately owned indigenous forest is protected from pests as a result of these community plans.

A range of plants have been identified as pests across the region, and work continues to control and eradicate these.

Four successful Argentine ant control projects were undertaken by Council staff and communities. Education and an advertising campaign have been undertaken to help inform landowners about the effects of this pest. Argentine ants can incur significant economic costs in the horticultural and agricultural sectors and have an impact in orchards and gardens by protecting honeydewproducing insects such as aphids and scales.

Envirolink is a \$1.6 million dollar fund administered by the Foundation for Science and Technology (FRST), which aims at improving science input to management for those councils who may not have sufficient resources to fund all the research advice they require. Northland is one of these and has been successful in applying for grants since the scheme began in December 2005.





The Northland Regional Council has been awarded 103 grants over this time totalling \$744,324 and, of this, 52 grants totalling \$315,205 - or 42% - were specifically related to biosecurity. Science providers included NIWA, Scion, Landcare Research and various universities. The research has included a novel investigation into how a sophisticated air analysis tool could be used to sniff out predators such as rats and stoats, as well as advice to assist with wild goat control, weed management and control of pest insects such as guava moth. In the last month, two applications worth \$25,000 have been approved. One aims to report on the potential of silver carp to improve lake water quality and another will give advice on marine biosecurity issues in Northland.

Fifty releases of new biological control agents for agriculture plant pests such as ragwort, gorse and thistle species have occurred. Staff have also assisted in the successful releases of biocontrol agents for boneseed and supported the importation of a new control agent for tradescantia.

The Council provided support for a 6000 hectare community-led scheme to eradicate goats at Mt Tiger, in the Pataua area, which has meant that more than 200 wild goats have been culled. Maintenance of an intensive stoat trapping regime at the Oneriri Peninsula has also been completed, as a precursor to the reintroduction of the North Island brown kiwi to protected forest within this Community Pest Control Area.

Northland has continued its "wild deer free" status with a joint partnership between the Council, the Department of Conservation and the Animal Health Board working to eradicate wild red, fallow and wapiti deer from the region and minimise farmed deer escapes.

Activity 4.4: Biosecurity Management

Contribution to Community Outcomes: Biosecurity Management contributes mainly to the "Northland's natural environment is sustainably managed" and "Northland is prosperous" community outcomes.

Objective: The objective of this activity is to work to reduce the adverse impacts of exotic organisms, pest plants and animal pests on primary production, natural ecosystems and human health.

2007 – 2009 Intended Service Levels, Measures and Targets

NEW ORGANISMS

4.4.1 Promote pest management options for guava moth, tropical grass webworm, Argentine ant, and Darwin's ant in Northland.

Performance Measures and Targets

 Provide pest management information on webworm and guava moth populations via the Council's website and through media releases.

Actual Service Performance to 30 June 2009

Achieved: Media releases have been generated regularly on webworm. The Council website has up to date information on guava moth and webworm. Council officers have responded to all media inquiries.

4.4.2 Work in partnership with Biosecurity New Zealand to identify and eradicate, contain or manage incursions of exotic plants and animals, insect pests, marine pests and plant and animal diseases in Northland.

Performance Measures and Targets

 Implement a regional pest management strategy for Argentine ant and Darwin's ant from 1 July 2006.

Actual Service Performance to 30 June 2009

Achieved: Argentine ant control completed by way of community plans at Whananaki and Skudder's Beach, under the new strategy.

4.4.3 Provide an organism identification service to the public, so enabling early identification of risk organisms and, where appropriate, implementation of containment, eradication or control measures.

Performance Measures and Targets

 Provide identification and advice service within 48 hours of the public bringing in an organism. Report on activity annually.

Actual Service Performance to 30 June 2009

Achieved: All inquiries related directly to requiring the identification of a species were responded to on the day of the inquiry being made. 984 inquires were received, of which approximately one third were related to species identification.



Activity 4.4: Biosecurity Management continued

ANIMAL PESTS

4.4.4 Undertake animal pest management operations in support of landholders and community groups and within defined community pest management areas, in accordance with community pest management plans prepared for each area.

Performance Measures and Targets

 Report annually, each July, to the Landcare Committee on the achievement of targets set in each of the Community Pest Control Area (CPCA) schemes.

Actual Service Performance to 30 June 2009

Partially Achieved: Reports were presented to the September 2009 meeting of the Environmental Management Committee. The Environmental Management Committee has assumed the functions of the former Landcare Committee.

Highlights of the operational report include:

- 16,000 hectares of CPCA spread over 24 communities, region-wide, are underway or in negotiation, with the aim of controlling animal, plant or insect pests;
- Approximately 3319 hectares of privately owned indigenous forest are protected from pests as a result of the community plans; and
- The successful control of pest ant colonies at Whananaki and Skudder's Beach.

PEST PLANTS

4.4.5 Implement pest plant service delivery programmes within Regional Pest Management Strategies and according to annually approved Operational Plans.

Performance Measures and Targets

Report, annually, on the implementation of Pest Management Strategies to the first Landcare Committee meeting of each financial year. This includes:

- Control, by spraying, all re-growth Manchurian rice grass sites outside the major Northern Wairoa River, as well as major tributary infestations; and
- Commence the preparation of a new Regional Pest Management Strategy for Manchurian rice grass and a new management plan by 31 December 2006.

Actual Service Performance to 30 June 2009

Achieved: Reports are in preparation and were presented to the September 2009 meeting of the Environmental Management Committee. The Environmental Management Committee has assumed the functions of the former Landcare Committee.

Achieved: There are 208 sites, region wide. There are 52 sites under specific management by the Council which have been successfully treated. The remaining 156 sites are all under management as part of the national MAFBNZ plan. Surviving infestations have been reduced to between 5% and 10% of the original density levels.

Not Achieved: This project has changed, given the involvement of the Ministry of Agriculture and Fisheries Biosecurity New Zealand (MAFBNZ) and a change of control status for this plant to one of national importance. The Council's current RPMS for Manchurian rice grass will be reviewed as part of the current review of all regional pest strategies.

Activity 4.4: Biosecurity Management continued

PEST PLANTS

4.4.5 Implement pest plant service delivery programmes within Regional Pest Management Strategies and according to annually approved Operational Plans.

Performance Measures and Targets

- Range and control all nassella tussock infestations in Northland before 31 December each year and report on work.
- Spray re-growth spartina in the Kaipara Harbour and progressively in harbours throughout Northland, with the objective of eradicating this weed from Northland harbours.

Eradicate infestations of lantana from all areas of Northland outside of the dense infestations of Hokianga and Whangaroa. Promote the identification, introduction and release of an appropriate biological control agent for lantana to achieve control of the Hokianga and Whangaroa infestations.

Actual Service Performance to 30 June 2009

Achieved: Thirty nine properties are recorded as having Nassella. These were all surveyed and 33 properties had no plants (a decrease of 21 since 2006), with 28 of these recording no plants for the last three years. Plant numbers are steadily reducing and eradication is achievable providing remaining infested areas are retired from grazing and restored with native plants to ensure full tree canopy cover.

Achieved: Progress towards eradicating spartina from Northland continues to exceed that set out in the project plan. All known sites of spartina in the Northland Region, except for two small sites in Parengarenga Harbour that are subject to a temporary Memorandum of Understanding, have been sprayed where live material was present.

All sites, totalling about 70 hectares, in the Kaipara, Pārengarenga, Whāngārei, Mangonui and Houhora Harbours, the Taipā Estuary and various locations in the Bay of Islands (with the exception of a few recently located patches), are clear or near clear. All known sites in the Hokianga Harbour, totalling approximately 50 hectares, are now actively included in the control programme, with infestation densities down to less than 20% of the original.

Achieved: An ongoing programme. A significant reduction in lantana populations in the Far North was achieved. Undiscovered lantana populations could still exist north of Pukenui within exotic pine forest, and further survey and eradication on any new outlier sites will be undertaken. Apart from an isolated infestation at Te Kao (treated), no other known sites exist north of Ngātaki Stream. In addition, further investment was made to develop a lantana rust biological control agent this year.

4.4.6 Enforce rules in the Northland Regional Pest Management Strategies, which require landholders to manage declared pest plants and animals pests.

Performance Measures and Targets

 Report to each Regional Council meeting on the number of sites inspected, the number of instructions issued, any works undertaken on default of an instruction and on the recovery of costs for such works.

Actual Service Performance to 30 June 2009

Achieved: Reports in the CEO's monthly report. Approximately 500 properties were inspected, with 107 letters of instruction and two notices of direction issued. No works were undertaken in default of notices. The extra costs of nassella ranging were recovered from landowners, as provided for under the RPMS for nassella tussock.

Activity 4.4: Biosecurity Management continued

PEST PLANTS

4.4.7 Provide advice on the control of problem plants, animals and insects - both declared pests and organisms not subject of the Northland Regional Pest Management Strategies.

Performance Measures and Targets

Report to each Regional Council meeting on the number and type of requests for advice during the previous month. Report in July, each year, on the number of enquiries relating to each category of pest during the previous year, the type of advice given, the level of satisfaction as determined by interviews of a sample of enquirers, and any trends that may be determined from such data.

Actual Service Performance to 30 June 2009

Achieved: Reported in the CEO's monthly report. 984 biosecurity inquiries were received on matters dealing with the control or management of invasive pests.

4.4.8 New measure per 2008-2009 Annual Plan.

Performance Measures and Targets

In addition the Council intends to:

Accelerate its existing programme to control Manchurian rice grass outside of the major and contiguous infestations along the Northern Wairoa River and the downstream sections of its major tributaries. The additional costs of funding the accelerated work will be met by the Ministry of Agriculture at no extra cost to Northland ratepayers.

Actual Service Performance to 30 June 2009

Achieved: 171 sites are now under management and additional costs of this work are funded by MAFBNZ.

Significant negative effects of Biosecurity Management Activities

A significant negative effect on well-being may arise in situations where people feel their rights are diminished in order to provide for the well-being of the wider public or for future generations.



council and strategic development group of activities

Statement of Cost of Activities council and strategic development

For the Year Ended 30 June 2009

Actual 30-Jun-08 Cost of Services \$		Note	Actual 30-Jun-09 Cost of Services \$	Annual Plan 30-Jun-09 Cost of Services \$	Variance \$
	GROSS COST OF ACTIVITIES				
2,162,861	Community Representation and Strategic Planning		2,386,719	2,334,538	(52,181)
298,216	Regional Economic Development	1	3,908,539	967,275	(2,941,264)
358,677	Commercial Investments		369,101	307,365	(61,736)
2,819,754	TOTAL GROSS COSTS		6,664,360	3,609,178	(3,055,182)
	LESS REVENUE				
89,667	User Fees and Sundry		194,012	55,776	(138,236)
-	Interest Income	2	233,539	465,000	231,461
1,263,620	Targeted Fixed Environmental Rate		1,251,530	1,217,308	(34,222)
_	Targeted Regional Infrastructure Rate		538,396	542,275	3,879
1,718,660	Targeted Regional Recreational Facilities Rate		1,756,250	1,746,793	(9,457)
172,642	Sale of Assets	3	(640,000)	_	640,000
_	Net Forestry Revenue	4	-	450,000	450,000
2,686,412	Property Rents		2,958,296	2,831,375	(126,921)
2,409,472	Gain/(Loss) on Changes in Fair Value	5	(1,725,350)	1,303,167	3,028,517
8,340,473	TOTAL REVENUE		4,566,674	8,611,694	4,045,020
	Reserve Funding			(1,896,793)	(1,896,793)
(5,520,719)	NET PROFIT ALLOCATED TO FUNCTIONAL DEPARTMENTS		(2,097,686)	6,899,309	8,996,995
902,934	CAPITAL EXPENDITURE		28,449	80,000	51,551

Variance compared to Annual Plan:

Expenditure

1. Expenditure relating to Regional Economic Development is greater than forecast due to a contribution of \$3.2 million made towards the Northland Events Centre.

Revenue

2. Interest income from the joint venture with the Council and ONTRACK is less than forecast as the Council is to share all agreed revenue and expenditure associated with the agreement with ONTRACK on an equal cost sharing basis.

3. During the year, the Council sold its interest in a Commerce Street (Whāngārei) property for \$3 million, resulting in a loss on sale.

4. The forestry harvest was deferred as a result of poor projected returns in the current financial year.

5. Fair value adjustments relate to valuation movements on investment property, biological assets and property held for sale. These fair value adjustments do not represent additional cash paid or collected by the Council, and the gains or losses are not used to offset or increase rates or to fund the Council's expenditure.

Council and Strategic Development Overview

Northland Regional Events Centre

After a competitive process, the Northland Regional and Whāngārei District Councils contracted Argon Construction to design and build the Northland Events Centre. Construction spending is capped at \$16 million. Construction began in early 2009 and progress has been good.

Annual Plan 2008-2009

The Annual Plan for the 2008-2009 year was adopted in June 2008. Extra spending to reduce the risks from 23 flood-prone rivers, and to better manage regional development, were among new initiatives in the Plan. The Council received 189 submissions on its Draft Annual Plan, which followed the direction set out in the previously-approved Northland Community Plan 2006-2016.

The Annual Plan also outlined spending of an extra \$250,000 to build on work already undertaken to develop a Regional Growth Strategy for Northland. The strategy is intended to provide a clear vision and strategic direction for sustainably managing the region's growth prospects up to 50 years into the future.

Community Plan 2009-2019

The Council undertook a three-yearly review of its Community Plan. The Community Plan 2009-2019 sets out Northland's community outcomes. It measures the progress the community has made since the last Community Plan to meet those outcomes, and describes the services we intend to deliver, the costs involved, how we expect to pay for those services and how we will measure our performance over the next 10-year period.





Submissions on the Draft Northland Community Plan 2009-2019 were heard at special Council meetings in May 2009 in Whāngārei, Dargaville and Mangonui. The Plan was adopted at the Council meeting on 24 June 2009.

The Council's motto and vision have been changed to reflect our role in promoting growth and infrastructure development as well as our ongoing commitment to protecting Northland's environment. We are 'Putting Northland First' in everything we do to create a region of choice.

The Regional Growth Programme – an action plan to develop the region to its full potential using a sustainable development approach – was outlined in the 2008-09 Annual Plan and adopted in the Community Plan 2009-2019. The programme considers social, environmental and cultural factors alongside economic, infrastructure and growth opportunities.

Marsden Point Rail Link

A Marsden Point Rail Corridor Acquisition Agreement between the Northland Regional Council and ONTRACK - establishing an unincorporated joint venture - was formalised in January 2009. During the 2008-2009 financial year, Council purchased three further properties along the route of the proposed Marsden Point rail link. This took to seven the total number of properties it had purchased. Council sought to acquire properties along the proposed rail corridor from affected land owners prepared to enter voluntary negotiations. However, with commencement of a formal designation process by ONTRACK late in the financial year, Council negotiations ceased (any further property settlements will be undertaken by ONTRACK under the provisions of the Public Works Act.) Hearings for the proposed designation were subsequently held in September 2009. In October 2009, a panel of Independent Commissioners recommended the designation be allowed.

Activity 5.1: Community Representation and Strategic Planning

Contribution to Community Outcomes: Community representation and strategic planning contribute mainly to the "Northland's natural environment is sustainably managed" community outcome.

Objective: The objective of this activity is to ensure community representation through elected Councillors and to facilitate long term planning through the creation of the Northland Community Plan, including the identification and monitoring of community outcomes.

2007-2009 Intended Service Levels, Measures and Targets

5.1.1 Provide democratic local decision-making and action on behalf of the local community on issues relevant to the Northland Regional Council's roles and responsibilities.

Performance Measures and Targets

- Call for nominations and hold elections for the Council for the 2007-2010 triennium.
- Review the committee structure following the 2007 election.
- All Council and committee meetings and hearings are notified and conducted in accordance with the requirements of the Local Government Official Information and Meetings Act 1987 and standing orders.
- The Local Governance Statement, Triennial Agreement, committee and staff delegations and a Council Code of Conduct are adopted and made publicly available in accordance with the requirements of the Local Government Act 2002.
- No Council decisions are judicially reviewed for non-compliance with sections 76-81 of the Local Government Act 2002.

Actual Service Performance to 30 June 2009

Achieved: Nominations for the 2007-2010 triennium were called for on 25 July 2007.

Achieved: New committee structure was adopted at the Council meeting on 21 November 2007.

Achieved.

Partially achieved: Local Governance Statement made publicly available on 11 April 2008.

- Triennial Agreement signed 20 May 2008.
- Code of Conduct adopted 19 March 2008.

Achieved.

5.1.2 Consult on and communicate the Council's strategic direction, including details of intended levels of Council services with the community.

Performance Measures and Targets

Adopt the Northland Community Plan 2009-2019 by 30 June 2009, and Annual Plans in the intervening years by 30 June 2007 and 2008, in accordance with the requirements of the Local Government Act 2002.

Actual Service Performance to 30 June 2009

Achieved: The Annual Plan 2008-2009 was adopted using the Special Consultative procedure at a meeting of the Council on 25 June 2008. Northland Community Plan 2009-2019 adopted by the Council on 24 June 2009.

council and strategic development

Activity 5.1: Community Representation and Strategic Planning continued

5.1.3 Work with the communities of Northland and other organisations towards achieving regional community outcomes.

Performance Measures and Targets

- Describe how the Council will contribute to furthering community outcomes in the activities section of the Northland Community Plan 2009-2019.
- Report on the progress the community has made towards achievement of the Regional Community Outcomes in the Northland Community Plan 2009-2019.

Actual Service Performance to 30 June 2009

Achieved: Council's contribution to furthering Community Outcomes is outlined in detail on the first page of each Activity listed in the Activities section.

Achieved: The publically notified Northland Community Plan 2009-2019 includes an update on the Community's progress in achieving the Community Outcomes. Due to the unpredictability around data collection and consistency, some indicators previously used to measure progress were deleted and/or replaced with other indicators based on more robust data.

Significant negative effects of Community Representation and Strategic Planning Activities

A significant negative effect on well-being may arise in situations where people feel their rights are diminished in order to provide for the well-being of the wider public or for future generations.

Activity 5.2: Regional Development

Contribution to Community Outcomes: Regional Development contributes mainly to the "Northland is prosperous" and "Northland retains and enhances its regional identity" community outcomes.

Objective: The objective of this activity is to promote a vibrant and growing region.

2007-2009 Intended Service Levels, Measures and Targets

5.2.1 Promote regional development through the operation of the Northland Regional Council Community Trust, which holds an \$11.4 million fund.

Performance Measures and Targets

 Receipt of quarterly reports from the Trust detailing actual progress compared to the objectives negotiated in the Annual Statement of Intent.

Actual Service Performance to 30 June 2009

Not Achieved: Not all quarterly reports have been received by due dates in the required format. Council is working closely with the Trust to ensure reports are received on a timely basis going forward.

5.2.2 Support the promotion of Northland as a destination.

Performance Measures and Targets

- Make a \$100,000 per annum grant to Destination Northland Ltd.
- Receipt of quarterly reports detailing actual activities in accordance with the negotiated Annual Terms of Agreement.

Actual Service Performance to 30 June 2009

Achieved: Four quarterly payments of \$25,000 were made on receipt of KPI reports in accordance with the signed Terms of Agreement.

Achieved: All quarterly reports received by the due dates in the required format.

Activity 5.2: Regional Development continued

5.2.3 Support the arts industry sector in Northland.

Performance Measures and Targets

 Make provision for a grant of \$50,000 per annum to assist with co-ordination and development of the arts industry. Actual Service Performance to 30 June 2009 Achieved: Payment made.

5.2.4 Work with the three district councils via council committees and the Mayoral Forum to advocate on behalf of Northlanders.

Performance Measures and Targets

Mayoral Forum meets at least twice a year.

 Regional Development Committee meets at least twice each year.

Actual Service Performance to 30 June 2009

Achieved: The Forum has met four times during the year (13 October 2008, 8 December 2008, 9 February 2009 and 20 April 2009). The June 2009 meeting was cancelled.

Achieved: The Regional Development Committee was replaced with the Audit and Finance Committee following the election. The Audit and Finance Committee assumed all the functions and responsibilities of the former Regional Development Committee. Audit and Finance subsequently met six times by 30 June 2009.

5.2.5 Co-ordinate and represent a Northland viewpoint at a national level on appropriate issues.

Performance Measures and Targets

- Membership and active participation in the Northland Intersectoral Forum, particularly in relation to community outcomes.
- Members of the Mayoral Forum to meet with central government politicians, as required.

Actual Service Performance to 30 June 2009

Achieved: Northland Intersectoral Forum has spawned a "NIF Planners Forum" specifically charged with providing indicators to measure progress towards achieving community outcomes.

Achieved: The Mayoral Forum consists of members from other local authorities, on which the Council cannot report. The Council CEO and Chairperson (individually, together and with members of the Forum) have met with a number of central government politicians on relevant matters as of 30 June 2009.

5.2.6 Further develop relationships with key stakeholders in the Northland region through the ongoing process of identifying community outcomes and implementing the Long Term Council Community Plan.

Performance Measures and Targets

 Develop a plan for ongoing relationships between stakeholder groups with the Northland Intersectoral Forum as the central agency by 30 June 2007.

Actual Service Performance to 30 June 2009

Partially achieved: The Council is a member of the Northland Intersectoral Forum and the Northland Planners Forum.

Activity 5.2: Regional Development continued

5.2.7 Provide community funding for regional initiatives undertaken by the Council, or in joint venture or partnership with other authorities, and organisation on a case-by-case basis.

Performance Measures and Targets

- Make a grant of \$25,000 per annum to assist with the further development and implementation of the Regional Sport and Physical Activity Strategy, contingent on support from other stakeholders.
- Conduct due diligence and the appropriate community consultation on significant projects, as required, in accordance with the requirements of the Local Government Act 2002.
- Report annually on any regional initiatives undertaken.

Actual Service Performance to 30 June 2009

Achieved: The grant was paid to Sport Northland during the 2009 financial year.

Achieved: Consultation undertaken in accordance with requirements of the Local Government Act 2002. Discussions and planning with Whāngārei District Council continue in relation to establishing a Trust for the Northland Events Centre.

Achieved: Discussions and planning with Whāngārei District continue in relation to establishing a Trust for the Northland Events Centre.

5.2.8 New measure as per 2008-2009 Annual Plan.

Performance Measures and Targets

In addition Council intends to:

- Work with central government and district groups to progress broadband services and other communication technologies in Northland;
- Investigate the options and benefits of increased levels of shared services with Northland's three district councils and external organisations, where appropriate; and
- Build on work already undertaken to develop a Regional Growth Strategy for Northland. The Strategy will provide a clear vision and strategic direction for sustainably managing the region's future growth.

Actual Service Performance to 30 June 2009

Partially achieved: Memorandum of Understanding between the Council, Kordia, NorthPower and Top Energy signed and the submission of a bid to the Broadband Investment Fund – this Fund was subsequently cancelled and we are awaiting information on how central government is to fund Rural Broadband.

Ongoing: Preliminary work on a feasibility study into "One Plan" has been undertaken. Council is working with the Whāngārei District Council to share IT infrastructure where appropriate.

Achieved: Base information around the environment, economy and infrastructure has been collated and gap analysis undertaken. Analysis of economic drivers and trend analysis has been undertaken to support the Regional Growth Strategy.

Significant negative effects of Regional Development Activities

At this stage there are no known significant negative effects surrounding the Council's planned Regional Development activities.

Activity 5.3: Commercial Investments

Contribution to Community Outcomes: The commercial investments activity contributes primarily to the "Northland's natural environment is sustainably managed" community outcome.

Objective: The objective of this activity is to endeavour to manage commercial investments to provide reliable cashflows to the Council and ensure that the value of the capital base is maintained.

2007-2009 Intended Service Levels, Measures and Targets

PROPERTY INVESTMENTS

5.3.1 Manage the Council's investment properties effectively.

Performance Measures and Targets

- Achieve an average economic return of at least 6.5% over the term of this plan, on the overall value of the investment property portfolio.
- Report annually on any re-investments made.

Actual Service Performance to 30 June 2009

Achieved: ROI is 6.64%. This return is based on the value of investment property as at 30 June 2009. The ROI reflects increases in valuations over recent years. Rent reviews may, or may not, fall in the next financial year.

Achieved: The Commerce Street property was sold in August 2008. Three investment properties in Mata were purchased. All investments are approved and reported to Council at the time of transaction.

FOREST MANAGEMENT

 5.3.2 Maintain the forest to ensure maximum economic return.

 Performance Measures and Targets

 Actual Service Performance to 30 June 2009

- Manage the Council's forestry assets in accordance with the Forest Management Plan.
- Report against annually.

Achieved: The Council made a decision to defer the next forest produce sale to the 2009-2010 financial year, owing to market conditions.

Achieved: Via the Annual Report.

Significant negative effects of Commercial Investment Activities

At this stage there are no known significant negative effects surrounding the Council's planned Commercial Investment activities.

finance and information services group of activities

200

Regional Coun

Statement of Cost of Activities finance and information services

For the Year Ended 30 June 2009

Actual 30-Jun-08 \$	И	Note	Actual 30-Jun-09 \$	Annual Plan 30-Jun-09 \$	Variance \$
	EXPENDITURE				
3,465,270	Operating Costs	1	3,865,194	3,585,237	(279,957)
574,852	Depreciation	2	491,172	881,701	390,529
4,040,122	GROSS COST OF SERVICES		4,356,366	4,466,938	110,572
(4,040,122)	Overhead allocated to functional departments		(4,356,371)	(4,466,938	(110,567)
			(5)		5
	LESS REVENUE				
4,331,088	Dividends	3	4,445,664	1,700,000	(2,745,664)
2,768,239	Interest	4	2,679,031	2,984,976	305,945
21,248	Sundry Fees		15,103	7,591	(7,512)
-	Sale of Shares	5	1,325,331	-	(1,325,331)
-	Other		25,723	-	(25,723)
(389,688)	Gain/(Loss) on changes in Fair Value	6	266,442	-	(266,442)
6,730,887	NET INCOME INCLUDED IN THE STATEMENT OF FINANCIAL PERFORMANCE	E	8,757,293	4,692,567	(4,064,726)
63,296	CAPITAL EXPENDITURE	7	149,555	752,250	602,695

Variance compared to Annual Plan:

Expenditure

- 1. Operating expenditure was greater than forecast due to increases in IT, human resource and finance related expenditure. Increased expenditure included increased software licensing costs and paying an additional year's software maintenance expenditure for our core regulatory system to bring our payments up to date, recruitment-related expenditure and audit fees costs being greater than forecast.
- 2. Depreciation is less than forecast due to capital expenditure on IT-related equipment not eventuating as planned.

Revenue

- 3. Council received a special dividend from the Northland Port Corporation (NZ) Ltd. The dividend (un-imputed) is the result of the sale of the Port's interest in the Marsden Cove waterway and marina joint venture.
- 4. Interest revenue is less than forecast due to interest rates being less than expected as a result of the global economic crisis.
- 5. During the year, the Northland Port Corporation (NZ) Ltd undertook an on-market share buy back of up to five percent of its shareholding. Council sold 625,294 shares at an average price of \$2.39 per share.
- 6. There were fair value gains on financial investments. These fair value adjustments do not represent additional cash paid or collected by the Council and the gains or losses are not used to offset or increase rates or to fund Council's expenditure.

Capital expenditure

7. IT capital expenditure was largely deferred to the following financial year.

Levels of Service finance and information services

Finance and Information Services Overview

The 2008-2009 financial year was an exceptionally busy one for Council's Finance and IT services due to a number of factors including:

- Preparation and production of the Northland Community Plan 2009-2019, which involved creation of a detailed 10-year budget. This had a particular emphasis on the three years beginning July 2009;
- The sale of 652,294 Northland Port Corporation shares. This sale was due to a decision by the Port Corporation to buy back 5% (2,173,718 ordinary shares) of its total share capital. Council sold the 652,294 shares for \$1.57M; an average of \$2.39 per share. Council retains a 53.61 percent majority shareholding in Northland Port Corporation (NZ) Ltd, up from 52.43% prior to the buyback;
- A wholesale review of Council's Funding and Financial Policies, which form an integral part of the Northland Community Plan;

- Work to secure a new Storage Area Network (SAN) and advance Council's server virtualisation programme;
- A major upgrade of Council's GIS system. This upgrade also paved the way for the bulk of the information held on Council's GIS databases to be made available to the public at little or no cost from September 2009; and
- Work to further progress the Integrated Regional Information System (IRIS). This collaborative project involves a number of New Zealand's regional councils and is designed to process the councils' environmental monitoring, regulatory and administrative work.

Adverse global economic conditions – and the extra pressure this put on the return provided by Council's investment portfolio – added further to the workload.



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