# CONSENTS GROUP OF ACTIVITIES

This application is the Resource

MOITADIJ99A

FORMFOR

RESOURCE

CONSENT

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### STATEMENT OF COST OF ACTIVITIES

# consents

#### For the year ended 30 June 2010

Actual 30-Jun-09 Cost of Services \$		Note	Actual 30-Jun-10 Cost of Services \$	LTCCP 30-Jun-10 Cost of Services \$	Variance \$
	REVENUE				
927,156	User Charges	1	1,255,122	680,900	574,222
927,156	TOTAL OPERATING REVENUE		1,255,122	680,900	574,222
	EXPENDITURE				
954,441	Personnel Costs	2	956,661	1,091,048	134,387
6,959	Depreciation		8,065	10,054	1,989
520,770	Other Operating Expenses	2	724,442	426,967	(297,475)
566,381	Support Costs internally allocated to Activity		701,478	685,131	(16,348)
2,048,550	TOTAL OPERATING EXPENDITURE		2,390,646	2,213,199	(177,447)
6,959	Less non cash items		8,065	10,054	1,989
1,114,435	NET CASH COST / (SURPLUS) OF ACTIVITY		1,127,459	1,522,245	394,786
	Funded by:				
484,463	Targeted Council Service Rate		667,767	664,583	(3,184)
552,870	Investment Income		100,803	261,733	160,930
77,102	Transfer from / (to) Cash Reserves		358,889	595,929	237,040
1,114,435	TOTAL OPERATING FUNDING		1,127,459	1,522,245	394,786
	TOTAL OPERATING EXPENDITURE BY ACTIVITY				
1,254,453	Consent Applications		1,506,313	1,264,308	(242,005)
794,097	Consents Advice and Information		884,333	948,891	64,558
2,048,550	TOTAL CONSENTS		2,390,646	2,213,199	(177,447)

#### Variance compared to LTCCP

Revenue

1. Revenue from user charges is greater than forecast due to the higher volume and complexity of consents processed by Council resulting in increased application fees and cost recoveries.

### Expenditure

2. Expenditure is also greater than forecast due to the increased costs associated with processing the higher volume of consents applications, partially offset by lower than forecast personnel costs as a result of unfilled positions.

# consents

### **Consents Overview**

The Council issued 1129 (2009: 999) resource consents resulting from ongoing development across the region, both industrial and private. The Council maintained its excellent performance record in respect of processing timeframes (98.8% of application within statutory timeframes).

The most significant projects for which consents were processed during the year were the Whāngārei District Council's proposed new bridge across the Hātea River, its coastal protection works at One Tree Point, and various works associated with the Hikurangi Swamp Scheme.

Other major consents processed included the proposed Oakleigh-Marsden Point rail link, redevelopment of the Paihia waterfront, and consents associated with a new sewage treatment plant for the Bay of Islands/Kerikeri. The review of marine farm deemed coastal permits under the Aquaculture Reform Act also took place.

The Council progressively processed consents for a number of moorings around the region. These moorings had previously not needed resource consent but these exemptions had expired.

2009-2010 marked the third year of a four-year review of all dairy farm consents. This review will see every dairy farm assessed for the best practice options for dairy effluent disposal and 300-400 farms are being inspected annually.

The Council is expecting another busy year ahead, with approximately 500 replacement consents to be lodged, including a number of municipal infrastructure (sewage and water supply) applications.



## Activity 6.1 Consents Applications

**Objective:** To facilitate individual and community wellbeing by processing resource consent applications in a way that results in sustainable resource management as determined by Regional Plans and the Resource Management Act.

#### 2010-2012 Performance Measures and Targets

6.1.1 Process resource consent applications.			
Performance Measures and Targets	Actual Service Performance to 30 June 2010	Actual 30 June 2009	
<ul> <li>a. Process all consent applications efficiently.</li> <li>At least 98% of all applications are processed within statutory timeframes annually as indicated by the Council's consents database.</li> <li>No more than five justified complaints received annually against the consents process.</li> </ul>	Achieved. 98.8% of all decisions (1,129 for year) were processed within statutory timeframes and all. Achieved. No justifiable complaints have been received against the consents process.	Achieved. Achieved.	

# consents

# Activity 6.1 Consents Applications continued

6.1.1 Process resource consent applications.			
Performance Measures and Targets	Actual Service Performance to 30 June 2010	Actual 30 June 2009	
<ul> <li>b. Applications are processed in a way that results in high levels of consent applicant satisfaction.</li> <li>Achieve at least 80% customer satisfaction rating in annual surveys of the Consents staff's helpfulness in guiding customers through the consent application process.</li> </ul>	Achieved. Survey results show 89% of consent applicants found the Council staff's level of helpfulness in guiding them through the application process to be "Good" or "Very good".	Achieved.	
<ul> <li>c. Consent decisions are robust and accurately reflect the requirements of the Resource Management Act and Regional Plans.</li> <li>No more than three successful appeals against the Council Hearings Committee decisions on development proposals* and no more than three successful objections against Council delegated authorities decisions annually.</li> <li>* Only applies where an application remains unchanged from that heard by the Council's Hearings Committee.</li> </ul>	Achieved. No successful appeals and no successful objections.	Achieved.	

# Significant positive and negative effects on well-being

The Consents Applications activity may have the following impacts on well-being:

Well-beings	Positive effects	Negative effects
Social	Many developments that are subject to consent requirements result in social well- being e.g. community facilities including those catering for recreation, sports and cultural activities.	While granting or refusing consent applications may be perceived by some as having potentially negative effects, it is considered that the well-being of the regional community overall is protected rather than negatively affected by this activity.
Economic		Some significant proposals may fail to eventuate as a result of incompatibility with the environmental constraints set out in the RMA and relevant policies and rules. Applicants may view this as impacting negatively on their economic well-being.

# consents

# Activity 6.2 Consents Advice and Information

**Objective:** To ensure that the public is informed and enabled to participate in the processing of resource consent applications.

#### 2010-2012 Performance Measures and Targets

#### 6.2.1 Provide consents advice and information.

Performance Measures and Targets	Actual Service Performance to 30 June 2010	Actual 30 June 2009
a. Provide information and advice to intending consent applicants about resource consent processes and requirements, in an accurate and timely way.		
<ul> <li>Respond to all enquiries within 15 working days in line with the Council's policy.</li> </ul>	Not achieved. According to the Council's mail database 83% of enquiries that were allocated 'action numbers' were responded to within 15 working days. Reasons for not achieving: Due to the more complex nature of the enquiry, a number of the enquiries required significant input and more	New measure.
• No more than five justified complaints received annually against the accuracy of the advice given.	<ul><li>than 15 working days were taken to respond.</li><li>Achieved.</li><li>No justified complaints have been received on advice given.</li></ul>	Achieved.
<ul> <li>b. Advise iwi groups on the Council's register of relevant new resource consent proposals.</li> <li>Copies of consents circulated within seven days of receipt of the application.</li> </ul>	Not achieved. 70% of non-notified applications were circulated to iwi within seven days of receipt. Reasons for not achieving: occasionally delays occurred in circulating copies of consents to iwi groups, mainly due to staff resourcing. Additional resources have been allocated to reduce the likelihood of noncompliance in the future.	New measure.
<ul> <li>c. Complete the Ministry for the Environment (MfE) and Regional Councils' surveys on resource consents.</li> <li>Reports completed no later than 30 September 2010.</li> </ul>	<b>Not applicable to this reporting period.</b> To date no survey has been undertaken by either group.	New measure.

# consents

# Activity 6.2 Consents Advice and Information continued

#### 6.2.1 Provide consents advice and information.

Performance Measures and Targets	Actual Service Performance to 30 June 2010	Actual 30 June 2009
<ul> <li>d. Record decisions on resource consent applications in the Council's consents database.</li> <li>Monthly reports on all decisions on applications for resource consents are provided to the Council, and to the public on the Council's website.</li> </ul>	Achieved. All decisions have been reported to the Council on a monthly basis and are available on the Council's website via the Council meeting agendas.	New measure.
<ul> <li>e. Advise consent holders of upcoming expiry of consents.</li> <li>A total of 98% of consent holders whose consents are renewable are advised at least eight months before the expiry date.</li> </ul>	Achieved. 100% of consent holders whose consents are due to be replaced were advised at least eight months before the expiry date.	New measure.

# Significant positive and negative effects on well-being

The Consents Advice and Information activity may have the following impacts on well-being:

Well-beings	Positive effects	Negative effects
Economic	Economic well-being results from proposals that have successfully gained support as a result of community participation and understanding of their benefits.	Some development proposals which may result in significant economic well-being, particularly to the developer, do not succeed as a result of public awareness of, and response to, information provided by the Council to the Community.
Environmental	Significant positive environmental effects result from good community understanding of means of sustainable environmental management.	
Cultural	Significant positive cultural understanding and well-being result from good communication of information and understanding of how development proposals may result in sustainable environmental management.	